

Årsredovisning

Episerver AB

Organisationsnummer: 556208-3435
Räkenskapsår: 2022-01-01 - 2022-12-31

Styrelsen och verkställande direktören avger följande årsredovisning.

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Om inte annat särskilt anges, redovisas alla belopp i tusental svenska kronor. Uppgifter inom parentes avser föregående år.

Företagets säte: Stockholm

Fastställelseintyg

Jag intygar att resultaträkningen och balansräkningen har fastställts på årsstämma **30 juni 2023**

Årsstämman beslöt att godkänna styrelsens förslag till vinstdisposition.

Jag intygar att innehållet i dessa handlingar överensstämmer med originalen och att originalen undertecknats av samtliga personer som enligt lag ska underteckna dessa.



Myles Johnson
Verkställande direktör

Förvaltningsberättelse

Verksamheten

Viktiga förhållanden och väsentliga händelser

Verksamhetens art och inriktning

Episerver är en ledande leverantör av plattformar inom digital marknadsföring och e-handel. Episervers plattform kombinerar innehåll, e-handel och marknadsföring i flera kanaler för att stödja strategisk kommunikation och försäljning online. Mer än 9 000 märken världen över använder Episervers lösningar för att leverera över en miljard digitala upplevelser varje dag.

Försäljningen sker genom en kombination av direkt försäljning och marknadsaktiviteter världen över och ett omfattande nätverk med fler än 900 lösningpartners i över 30 länder. Episervers helhetslösning säljs under varumärket Digital Experience Cloud med fokus på webbplatser baserade på Episervers olika produkter och lösningar. Digital Experience Cloud är speciellt riktade till både digitalt mogna stora organisationer med hög trafikbelastning med höga krav på tillgänglighet, experiment och optimering av deras digitala upplevelse, och till mellanstora företag som snabbt vill komma igång med mindre webbplatser/kampanjer.

Episervers lösningar kan levereras via Software-as-a-Service (SaaS) eller andra modeller för att bäst passa sina kunders behov. Episervers Digitala Experience Platform är en prenumerationservice som inkluderar alla kundens behov utan att behöva köpa servrar, licenser, support och hosting separat. Episervers lösning kan lätt integreras i en organisations befintliga tekniska miljö med hjälp av vår marknadsplats med mer än 120 förutbyggda tredjeparts-integreringar.

Episerver kombinerar stabilitet och skalbarhet av kommersiella produkter med proaktiv guidning och support genom vårt dedikerade customer success team (kund-framgångsteam), online och utbildning och certifiering på plats, och vårt aktiva online-utvecklingsnätverk med mer än 40 000 medlemmar.

Viktiga förändringar i verksamheten

Episerver har varit det generiska namnet för hela organisationen och varumärket man har sålt och opererat under. I början av år 2021 beslutades att byta varumärke till Optimizely, till följd av förvärvet av bolaget Optimizely som gjordes 19 oktober 2020. Den 2:a januari 2023 byttes också det legala namnet på bolaget från Episerver AB till Optimizely AB.

Uppgift om ägare som har mer än tio procent av antalet andelar eller röster i företaget

Ägarförhållanden:

Episerver AB 556208-3435 med säte i Stockholm ägs till 100% av Episerver Group AB 556733-2506, säte i Stockholm. Svenska moderföretaget är Episerver Sweden Holdings AB, 559172-2904, säte Stockholm. Moderföretaget i koncernen är sedan den 12 november 2019 Epsilon Group New Holdings Ltd, 130265, säte i Jersey.

Övriga viktiga förhållanden och väsentliga händelser

Bolaget är ett moderföretag, men med stöd av ÅRL 7 kap 2 § upprättas inte någon koncernredovisning. Övergripande koncernredovisning upprättas av Episerver ABs moderföretag Episerver Sweden Holdings ABs, 559172-2904, säte i Stockholm moderföretag Epsilon Group Holdings Ltd, 127388, säte i Jersey.

Förväntad framtida utveckling samt väsentliga risker och osäkerhetsfaktorer

Episerver verkar på en marknad med goda förutsättningar för långsiktig tillväxt, en marknad på vilken Episerver har etablerat starka positioner inom snabbväxande segment. Marknaden inom digital marknadsföring förväntas växa med över 10 procent årligen och marknaden för e-handel bedöms växa ännu mer.

Baserat på Episervers starka finansiella utveckling, bolagets ledande position på marknaden och den skalbara affärsmodellen, där försäljning sker direkt via partners, förväntas bolaget att fortsätta växa starkt även framgent.

Effekterna av den geopolitiska situationen till följd av det ryska kriget i Ukraina har diskuterats av styrelsen och ledningen. Koncernen har ingen direkt verksamhet i vare sig Ukraina eller Ryssland och endast ett mycket litet antal kunder baserade i båda länderna. Koncernen tror inte att det blir någon väsentlig effekt på verksamheten till följd av konflikten. Därför har strukturen på koncernens verksamhet och övergripande strategi inte förändrats till följd av dessa händelser. Styrelsen kommer fortsätta att noggrant följa situationen.

Forskning och utveckling

Produktutveckling är avgörande för företag inom webbpubliceringsbranschen. Episervers primära programvaruutveckling hanteras i Stockholm av utvecklingsteam som för närvarande består av cirka 43 heltidsanställda. Dessutom finns ett utvecklingsteam och testteam i Vietnam bestående av 66 heltidsanställda. Produktchefer ansvarar för vissa av Episervers produkter och beslutar, tillsammans med teamen, om releasedatum, produktspecifikationer med mera.

Hållbarhetsrapport

I enlighet med ÅRL 6 kap 11§ har Episerver valt att upprätta hållbarhetsrapporten som en från årsredovisningen avskild rapport. Hållbarhetsrapporten har överlämnats till revisorn samtidigt som årsredovisningen. Hållbarhetsrapporten finns tillgänglig på: <https://www.episerver.com/legal/sustainability-report>

Flerårsöversikt

	2022-01-01 -2022-12-31	2021-01-01 -2021-12-31	2020-01-01 -2020-12-31	2019-01-01 -2019-12-31
Nettoomsättning (tkr)	948 631	883 107	818 289	729 545
Rörelseresultat (tkr)	165 769	189 127	292 024	257 655
Resultat efter finansiella poster (tkr)	286 020	254 829	251 861	310 953
Rörelsemarginal (%)	17,5	21,6	35,7	42,6
Avkastning på totalt kapital (%)	8,8	18,6	16,6	32,6
Avkastning på eget kapital (%)	87,5	98,6	98,0	119,0
Balansomslutning (tkr)	3 263 343	1 378 394	1 138 126	953 880
Soliditet (%)	10,0	18,8	22,6	27,4
Medelantal anställda	147	142	149	146

Nyckeltalsdefinitioner

Rörelsemarginal (%)

Rörelseresultat i procent av omsättning

Avkastning på totalt kapital (%)

Resultat efter finansiella poster plus räntekostnader och valutaeffekt i procent av balansomslutning

Avkastning på eget kapital (%)

Nettoresultat före bokslutsdispositioner i procent av justerat eget kapital (eget kapital och obeskattade reserver med avdrag för uppskjuten skatt)

Soliditet (%)

Justerat eget kapital (eget kapital och obeskattade reserver med avdrag för uppskjuten skatt) i procent av balansomslutning.

Förändringar i eget kapital

	Aktie- kapital	Reservfond	Balanserat resultat	Årets resultat	Summa
Belopp vid årets ingång	3 000	600	256 510	-1 535	258 575
Aktierelaterade ersättningar					0
Balanseras i ny räkning			-1 535	1 535	0
Erhållna akteägartillskott			2 774		2 774
Årets resultat				65 414	65 414
Belopp vid årets utgång	3 000	600	257 750	65 414	326 764

Resultatdisposition

Till årsstämman förfogande står följande medel (kr):

Balanserat resultat	257 749 632
Årets resultat	65 414 721
Summa	323 164 353

Styrelsen föreslår att medlen disponeras enligt följande (kr):

Balanseras i ny räkning	323 164 353
Summa	323 164 353

Resultaträkning

	Not	2022-01-01 2022-12-31	2021-01-01 2021-12-31
<i>Rörelseintäkter, lagerförändringar m.m.</i>			
Nettoomsättning	2	948 631	883 107
Övriga rörelseintäkter	3	324 828	204 020
Summa rörelseintäkter, lagerförändringar m.m.		1 273 459	1 087 127
<i>Rörelsekostnader</i>			
Råvaror och förnödenheter		-389 827	-304 051
Övriga externa kostnader	4 5	-540 211	-434 657
Personalkostnader	6	-174 633	-156 449
Av- och nedskrivningar av materiella och immateriella anläggningstillgångar		-3 019	-2 843
Summa rörelsekostnader		-1 107 690	-898 000
Rörelseresultat		165 769	189 127
<i>Resultat från finansiella poster</i>			
Resultat från andelar i koncernföretag		65 365	0
Övriga ränteintäkter och liknande resultatposter	7	54 886	65 702
Summa resultat från finansiella poster		120 251	65 702
Resultat efter finansiella poster		286 020	254 829
<i>Bokslutsdispositioner</i>			
Lämnade koncernbidrag		-220 606	-256 364
Summa bokslutsdispositioner		-220 606	-256 364
Resultat före skatt		65 414	-1 535
Skatt på årets resultat	8	0	0
Årets resultat		65 414	-1 535

Balansräkning

	Not	2022-12-31	2021-12-31
TILLGÅNGAR	1		
Anläggningstillgångar			
<i>Materiella anläggningstillgångar</i>			
Inventarier, verktyg och Installationer	9.	2 979	4 439
Summa materiella anläggningstillgångar		2 979	4 439
<i>Finansiella anläggningstillgångar</i>			
Andelar i koncernföretag	10	241 071	240 347
Summa finansiella anläggningstillgångar		241 071	240 347
Summa anläggningstillgångar		244 050	244 786
Omsättningstillgångar			
<i>Kortfristiga fordringar</i>			
Kundfordringar		208 557	185 610
Fordringar hos koncernföretag		2 692 347	831 908
Aktuell skattefordran		23 226	23 226
Övriga fordringar		16 986	16 023
Förutbetalda kostnader och upplupna intäkter	11.	38 924	55 682
Summa kortfristiga fordringar		2 980 040	1 112 449
<i>Kassa och bank</i>			
Kassa och bank		39 253	21 159
Summa kassa och bank		39 253	21 159
Summa omsättningstillgångar		3 019 293	1 133 608
SUMMA TILLGÅNGAR		3 263 343	1 378 394

Balansräkning

	Not	2022-12-31	2021-12-31
EGET KAPITAL OCH SKULDER	1		
Eget kapital	12		
<i>Bundet eget kapital</i>			
Aktiekapital	13	3 000	3 000
Reservfond		600	600
Summa bundet eget kapital		3 600	3 600
<i>Fritt eget kapital</i>			
Balanserat resultat		257 750	256 510
Årets resultat		65 414	-1 535
Summa fritt eget kapital		323 164	254 975
Summa eget kapital		326 764	258 575
Kortfristiga skulder			
Leverantörsskulder		42 744	33 926
Skulder till koncernföretag		2 397 597	705 731
Övriga skulder		11 200	7 200
Upplupna kostnader och förutbetalda intäkter	14	485 038	372 962
Summa kortfristiga skulder		2 936 579	1 119 819
SUMMA EGET KAPITAL OCH SKULDER		3 263 343	1 378 394

Kassaflödesanalys

	Not	2022-01-01 2022-12-31	2021-01-01 2021-12-31
Den löpande verksamheten			
Rörelseresultat		165 769	190 342
Justering för poster som inte ingår i kassaflödet	15	5 793	5 828
Betald inkomstskatt		0	-51
Kursdifferenser		54 886	65 702
Kassaflöde från den löpande verksamheten före förändringar av rörelsekapital		226 448	261 821
<i>Kassaflöde från förändringar i rörelsekapital</i>			
Ökning/minskning av rörelsefordringar		-1 868 314	-298 914
Ökning/minskning av rörelseskulder		1 596 154	-17 546
Kassaflöde från den löpande verksamheten		-45 712	-54 639
Investeringsverksamheten			
Förvärv av materiella anläggningstillgångar		-1 559	-889
Kassaflöde från investeringsverksamheten		-1 559	-889
Finansieringsverksamheten			
Erhållen utdelning		65 365	0
Kassaflöde från finansieringsverksamheten		65 365	0
Årets kassaflöde		18 094	-55 528
Likvida medel vid årets början		21 159	76 687
Likvida medel vid årets slut		39 253	21 159

Noter

Not 1. Redovisnings- och värderingsprinciper

Redovisnings- och värderingsprinciper

Årsredovisningen upprättas med tillämpning av årsredovisningslagen och Bokföringsnämndens allmänna råd BFNAR 2012:1 Årsredovisning och koncernredovisning (K3). Principerna är oförändrade sedan föregående år.

Följande värderings- och omräkningsprinciper är tillämpade i årsredovisningen:

Omräkning till redovisningsvaluta

Fordringar och skulder i utländsk valuta har värderats till balansdagens kurs. Kursvinster och kursförluster på rörelsefordringar och rörelseskulder redovisas i rörelseresultatet medan kursvinster och kursförluster på finansiella fordringar och skulder redovisas som finansiella poster.

Intäkter

Intäkterna (nettoomsättning) omfattar främst intäkter från:

- Licensförsäljning
- Subscriptionlicenser
- Cloud/Saas (Software as a Service)
- Expert service och Utbildning

Intäktsredovisning – Licensförsäljning

Försäljning av licenser för programvaror intäktsförs när beställning föreligger och leverans av licensnyckel har fullgjorts. Försäljning av abonnemangsavtal tillhörande licensen periodiseras ut på 12 månader från startdatum. Vid förnyelse av avtalet sker ny periodisering på 12 månader.

Episervers licensförsäljning sker till övervägande del genom partnernetverk. Intäkterna redovisas netto av de rabatter som partners har rätt till. I enstaka fall sker försäljning direkt till slutkund, och då redovisas förmedlingskommissionen till partners som direkt kostnad.

Intäktsredovisning – Subscriptionlicenser

Subscriptionlicenser är en hybridprodukt som leverar en licens tillsammans med en abonnemangstjänst över en överenskommen period. Intäkterna allokeras till licens- och abonnemangselementen. Intäkterna relaterade till licensnyckeln intäktsförs när leverans fullgjorts och abonnemangsdelen intäktsförs linjärt över abonnemangsperioden.

Intäktsredovisning – Cloud/Saas intäkter

Intäkter relaterade till drifttjänster (Cloud) faktureras månadsvis, kvartalsvis eller årligen, och kontraktstiden kan variera från ett år till fem år. Intäkterna redovisas i den månad under vilken tjänsterna har utförts. Vid kvartals- och årsfakturering periodiseras intäkterna över den period som tjänsterna avser. Startavgiften intäktsredovisas i den månad som drifttjänsterna börjar levereras. I Saas-modellen köper kunden rätten att använda Software, hosting, abonnemang och support genom en abonnemangskostnad.

Intäktsredovisning – Expert Service och Utbildningsintäkter

Professionella tjänster och utbildningstjänster består av mjukvaruimplementeringstjänster och utbildningstjänster applicerbara på alla våra produkter. Våra professionella tjänster involverar generellt inte modifiering av licensmjukvara utan snarare assistans vid kunders anpassning av vår mjukvara för deras specifika affärsprocesser. Utbildningstjänster består av att utforma utbildningslösningar relaterade till kunders användning av vår licensierade mjukvara. Dessa tjänster faktureras på tids- och materiell basis eller som en fast kostnad. Generellt säljs implementation och konsulttjänster på tids- och materiell basis. Utbildningstjänster faktureras som fast kostnad. Abonnemangsutbildning erbjuds också, och kunder kan använda utbildningstjänster över kontraktperioden. Här intäktförs intäkten jämt över kontraktperioden. Intäkten från professionella tjänsterna intäktförs när tjänsten utförs till kontrakterade summan på tids- och material basis eller på en procentuellt uppfyllt basis över tiden för kontraktet.

Ersättningar till anställda

Ersättningar till anställda i form av löner, bonus, betald semester, betald sjukfrånvaro mm samt pensioner redovisas i takt med intjänandet. Beträffande pensioner och andra ersättningar efter avslutad anställning klassificeras dessa som avgiftsbestämda pensionsplaner. Det finns inga långfristiga ersättningar till anställda eller ersättningar efter avslutad anställning. Koncernen har optionsprogram för ledande befattningshavare.

För avgiftsbestämda planer betalar företaget fastställda avgifter till ett annat företag, normalt ett försäkringsföretag, och har ingen förpliktelse att betala ytterligare avgifter. Företagets resultat belastas för kostnader i takt med att förmånerna intjänas, vilket normalt sammanfaller med tidpunkten för när premier erläggs.

Skatter

Periodens skattekostnad eller skatteintäkt består av aktuell och uppskjuten skatt. Aktuell skatt är den skatt som beräknas på det skattepliktiga resultatet för en period. Uppskjuten skatt beräknas utifrån den s.k. balansansatsen, vilket innebär att en jämförelse görs mellan redovisade och skattemässiga värden på bolagets tillgångar respektive skulder. Skillnaden mellan dessa värden multipliceras med aktuell skattesats, vilket ger beloppet för den uppskjutna skattefordringen/-skulden. Uppskjutna skattefordringar redovisas i balansräkningen i den omfattning det är sannolikt att beloppen kan utnyttjas mot framtida skattepliktiga resultat.

Leasing

Samtliga leasingavtal redovisas som operationella leasingavtal, vilket innebär att leasingavgiften fördelas linjärt över leasingperioden.

Redovisningsprinciper immateriella anläggningstillgångar

Episerver använder kostnadsföringsmodellen gällande internt utvecklingsarbete och därmed kostnadsförs alla utvecklingskostnader hänförliga till egenupparbetade immateriella anläggningstillgångar. De immateriella anläggningstillgångar som kapitaliseras avser tillgångar anskaffade genom separata förvärv.

- Redovisningsprinciper för avskrivningar materiella anläggningstillgångar

Anläggningstillgångarna är redovisade till anskaffningskostnad med avdrag för planmässiga avskrivningar baserade på en bedömning av tillgångarnas ekonomiska livslängd.

- Tillämpade avskrivningstider:

Inventarier, verktyg och installationer	3-5 år
Övriga materiella anläggningstillgångar	3 år

Skillnaden mellan avskrivningar enligt plan och bokförda avskrivningar är redovisade som bokslutsdisposition.

Nedskrivningar av anläggningstillgångar

Vid varje balansdag analyserar företaget de redovisade värdena för materiella anläggningstillgångar och immateriella tillgångar för att fastställa om det finns någon indikation på att dessa tillgångar har minskat i värde. Om så är fallet, beräknas tillgångens återvinningsvärde för att kunna fastställa värdet av en eventuell nedskrivning. Om återvinningsvärdet för en tillgång fastställs till ett lägre värde än redovisat värde, skrivs det redovisade värdet på tillgången ned till återvinningsvärdet. Vid varje balansdag gör företaget en bedömning om den tidigare nedskrivningen inte längre är motiverad. Om så är fallet, återförs nedskrivningen delvis eller helt. En återföring av nedskrivningen redovisas direkt i resultaträkningen.

Andelar i koncernföretag, intresseföretag, gemensamt styrda företag och företag som det finns ägarintresse i

Andelar i dotterföretag redovisas i enlighet med kapitel 9 BFNAR 2012:1 (4 kap. 3 § första stycket Årsredovisningslagen). Aktieägartillskott redovisas enligt kapitel 6 BFNAR 2012:1. Lämnade aktieägartillskott redovisas som en ökning av andelens redovisade värde. Återbetalning av lämnat tillskott redovisas som en minskning av andelens redovisade värde. Nedskrivning av värdet på andelar i dotterföretag sker enligt 4 kap. 5 § första, andra och fjärde styckena Årsredovisningslagen via resultaträkningen om det kan antas att värdenedgången är bestående. Andelar i intresseföretag redovisas i enlighet med kapitel 14 BFNAR 2012:1 (4 kap. 3 a § Årsredovisningslagen). Aktieägartillskott redovisas enligt kapitel 6 BFNAR 2012:1. Lämnade aktieägartillskott redovisas som en ökning av andelens redovisade värde. Återbetalning av lämnat tillskott redovisas som en minskning av andelens redovisade värde. Nedskrivning av värdet på andelar i intresseföretag sker enligt 4 kap. 5 § första, andra och fjärde styckena Årsredovisningslagen via resultaträkningen om det kan antas att värdenedgången är bestående.

Koncernbidrag och aktieägartillskott

Erhållna och lämnade koncernbidrag redovisas som bokslutsdisposition.

Finansiella instrument

Finansiella tillgångar och skulder redovisas i enlighet kapitel 11 (Finansiella instrument värderade utifrån anskaffningsvärdet) i BFNAR2012:1.

Redovisning i och borttagning från balansräkningen

En finansiell tillgång eller finansiell skuld tas upp i balansräkningen när företaget blir part i instrumenttsavtalsmässiga villkor. En finansiell tillgång tas bort från balansräkningen när den avtalsenliga rätten till kassaflödet från tillgången har upphört eller reglerats. Detsamma gäller när de risker och fördelar som är förknippade med innehavet i allt väsentligt överförs till annan part och företaget inte längre har kontroll över den finansiella tillgången. En finansiell skuld tas bort från balansräkningen när den avtalade förpliktelsen fullgjorts eller upphört.

Värdering av finansiella tillgångar

Finansiella tillgångar värderas vid första redovisningstillfället till anskaffningsvärde, inklusive eventuella transaktionsutgifter som är direkt hänförliga till förvärvet av tillgången.

Finansiella omsättningstillgångar värderas efter första redovisningstillfället till det lägsta av anskaffningsvärdet och nettoförsäljningsvärdet på balansdagen.

Kundfordringar och övriga fordringar som utgör omsättningstillgångar värderas individuellt till det belopp som beräknas inflyta.

Finansiella anläggningstillgångar värderas efter första redovisningstillfället till anskaffningsvärdet med avdrag för eventuella nedskrivningar och med tillägg för eventuella uppskrivningar:

- Räntebärande finansiella tillgångar värderas enligt upplupet anskaffningsvärde med tillämpning av effektivräntemetoden.

- Andelar i dotterföretag, intresseföretag och gemensamt styrda företag redovisas till anskaffningsvärde minskat med ackumulerade nedskrivningar. I anskaffningsvärdet ingår förutom inköpspriset även utgifter som är direkt hänförliga till förvärvet.

Värdering av finansiella skulder

Finansiella skulder värderas till upplupet anskaffningsvärde. Utgifter som är direkt hänförliga till upptagande av lån korrigerar lånets anskaffningsvärde och periodiseras enligt effektivräntemetoden.

Kassaflödesanalys

Kassaflödesanalysen upprättas enligt indirekt metod i enlighet med K3. Det redovisade kassaflödet omfattar endast transaktioner som medför in- eller utbetalningar.

Not 2. Nettoomsättningens fördelning

Nettoomsättning per verksamhetsgren

	2022-12-31	2021-12-31
Cloud-intäkter	729 920	645 623
Licensförsäljning	117 214	132 994
Subscription-licenser	38 679	31 888
Expert service och utbildningsintäkter	62 818	72 602
Summa	948 631	883 107

Nettoomsättning per geografisk marknad

	2022-12-31	2021-12-31
Norden	584 527	546 501
UK	209 300	160 048
Kontinentala Europa	111 303	108 159
Amerika	24 017	35 280
Övriga världen	19 484	33 119
Summa	948 631	883 107

Not 3. Inköp och försäljning mellan koncernföretag

	2022-12-31	2021-12-31
Årets försäljning till koncernföretag (%)	25,5	18,8
Årets inköp från koncernföretag (%)	52,6	50,7
Årets försäljning till koncernföretag	324 828	204 020

Not 4. Arvode till revisorer

	2022-12-31	2021-12-31
<i>Deloitte AB</i>		
Revisionsuppdrag	1 532	1 800
Delsumma	1 532	1 800
Summa	1 532	1 800

Not 5. Leasingavtal

	2022-12-31	2021-12-31
<i>Operationell leasing - leasetagare</i>		
Räkenskapsårets kostnadsförda leasingavgifter	10 514	10 139
Framtida minimileaseavgifter - Inom ett år	9 028	8 856
Framtida minimileaseavgifter - Senare än ett år men inom fem år	8 521	16 867
Summa	17 549	25 723

Not 6. Personal

	2022-12-31	2021-12-31
<i>Medelantalet anställda</i>		
Män	103	105
Kvinnor	44	37
Medelantalet anställda	147	142
	2022-12-31	2021-12-31
<i>Styrelseledamöter</i>		
Män	3	3
Antal styrelseledamöter	3	3

	2022-12-31	2021-12-31
<i>Löner och andra ersättningar</i>		
Styrelsen och verkställande direktören	2 049	2 318
Övriga anställda	118 265	106 246
Summa	120 314	108 564

Ledningens ersättning är aktierelaterad.

Sociala kostnader inklusive pensionskostnader

	2022-12-31	2021-12-31
<i>Pensionskostnader</i>		
Övriga anställda	14 042	10 615
Summa pensionskostnader	14 042	10 615
Övriga sociala avgifter enligt lag och avtal	40 277	36 317
Summa	54 319	46 932

Not 7. Övriga ränteintäkter och liknande resultatposter exkl. nedskrivningar

	2022-12-31	2021-12-31
Ränteintäkter och liknande resultatposter avseende koncernföretag	54 756	65 671
Ränteintäkter avseende andra företag än koncernföretag	130	31
Summa	54 886	65 702

Not 8. Skatt på årets resultat

	2022-12-31	2021-12-31
Summa	0	0

	2022-12-31	2021-12-31
<i>Avstämning av effektiv skattesats</i>		
Resultat före skatt	65 414	-1 534
Gällande skattesats (%)	20,6	20,6
Skatt enligt gällande skattesats	13 475	-316
<i>Väsentlig post som har påverkat sambandet mellan räkenskapsårets skattekostnad/intäkt</i>		
Skatteeffekt av ej avdragsgilla kostnader	955	1 011
Skatteeffekt av ej skattepliktiga intäkter	-14 430	-695
Redovisad effektiv skatt	0	0
Redovisad effektiv skatt i procent (%)	20,6	20,6

Not 9. Inventarier, verktyg och installationer

	2022-12-31	2021-12-31
Ingående anskaffningsvärden	12 794	11 905
Inköp	1 559	889
Försäljningar/utrangeringar	-3 409	0
Utgående anskaffningsvärden	10 944	12 794
Ingående avskrivningar	-8 355	-5 512
Försäljningar/utrangeringar	3 415	0
Årets avskrivningar	-3 025	-2 843
Utgående avskrivningar	-7 965	-8 355
Redovisat värde	2 979	4 439

Not 10. Andelar i koncernföretag

	2022-12-31	2021-12-31
Ingående anskaffningsvärden	240 347	239 680
Lämnade aktieägartillskott	724	667
Utgående anskaffningsvärden	241 071	240 347
Redovisat värde	241 071	240 347

Företagets namn	Org.nr.	Säte	Antal andelar	Eget kapital (tkr)	Kapitalandel (%)	Rösträttsandel (%)	Redovisat värde (tkr)
EPIServer GmbH	HRB88738	Berlin, Tyskland	25 000	258 320	100,0	100,0	239 199
EPIServer R&D Co. Ltd	106218905	Hanoi, Vietnam	1	12 985	100,0	100,0	1 872

Not 11. Förutbetalda kostnader och upplupna intäkter

	2022-12-31	2021-12-31
Förutbetalda hyreskostnader	4 491	3 599
Upplupna intäkter	4 584	19 808
Förutbetalda referral fees	9 039	8 756
Förutbetalda datakostnader	9 788	15 254
Övriga poster	11 022	8 265
Summa	38 924	55 682

Not 12. Förslag till resultatdisposition

Till årsstämman förfogande står följande medel (kr):

Balanserat resultat	257 749 632
Årets resultat	65 414 721
Summa	323 164 353

Styrelsen föreslår att medlen disponeras enligt följande (kr):

Balanseras i ny räkning	323 164 353
Summa	323 164 353

Not 13. Upplupna kostnader om aktiekapital m.m.

	2022-12-31	2021-12-31
Kvotvärde per aktieslag	1 000,00	1 000,00
Antal aktier	3 000	3 000

Not 14. Upplupna kostnader och förutbetalda intäkter

	2022-12-31	2021-12-31
Upplupna löner	4 794	6 507
Upplupna semesterlöner	18 257	16 651
Upplupna sociala avgifter	9 892	7 783
Förutbetalda intäkter	396 972	301 977
Övriga poster	28 075	17 569
Upplupna datakostnader	27 048	22 475
Summa	485 038	372 962

Not 15. Justering för poster som inte ingår i kassaflödet m.m.

	2022-12-31	2021-12-31
Avskrivningar och nedskrivningar	3 019	2 843
Aktierelaterad ersättning	2 774	2 985
Summa	5 793	5 828

Stockholm den 3 maj 2023

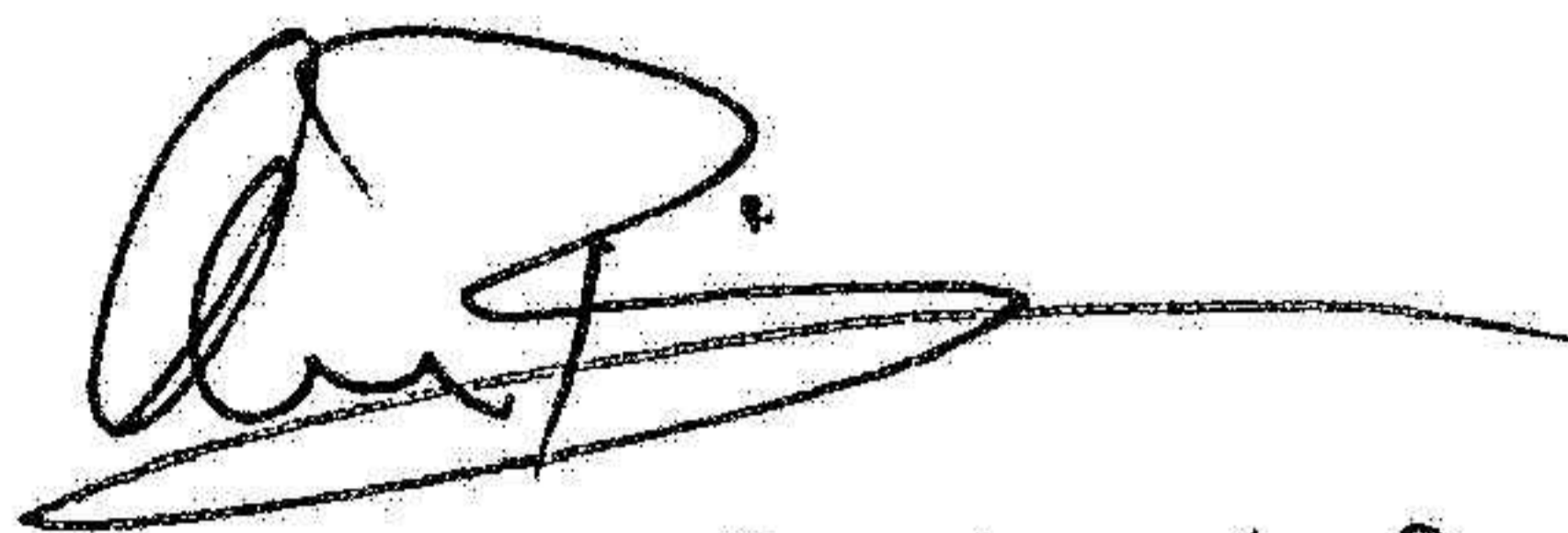


Myles Johnson
Verkställande direktör, styrelseordförande



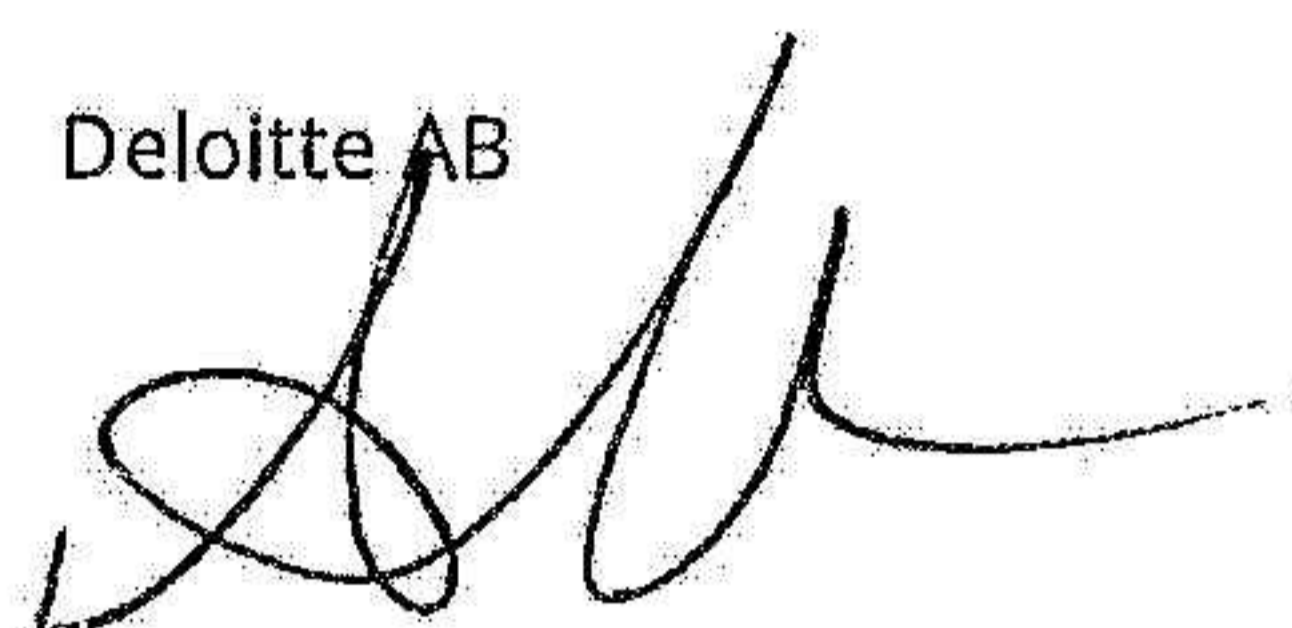
Alexander Atzberger

Christopher Bayliss



Vår revisionsberättelse har lämnats 30 juni 2023

Deloitte AB



Alexandros Kouvatsos
Auktoriserad revisor

REVISIONSBERÄTTELSE

Till bolagsstämman i Episerver AB
organisationsnummer 556208-3435

Rapport om årsredovisningen och koncernredovisningen

Uttalanden

Vi har utfört en revision av årsredovisningen och koncernredovisningen för Episerver AB för räkenskapsåret 2022-01-01 - 2022-12-31.

Enligt vår uppfattning har årsredovisningen och koncernredovisningen upprättats i enlighet med årsredovisningslagen och ger en i alla väsentliga avseenden rättvisande bild av moderbolagets och koncernens finansiella ställning per den 31 december 2022 och av dessas finansiella resultat och kassaflöden för året enligt årsredovisningslagen. Förvaltningsberättelsen är förenlig med årsredovisningens och koncernredovisningens övriga delar.

Vi tillstyrker därför att bolagsstämman fastställer resultaträkningen och balansräkningen för moderbolaget och koncernen.

Grund för uttalanden

Vi har utfört revisionen enligt International Standards on Auditing (ISA) och god revisionssed i Sverige. Vårt ansvar enligt dessa standarder beskrivs närmare i avsnittet *Revisorns ansvar*. Vi är oberoende i förhållande till moderbolaget och koncernen enligt god revisorssed i Sverige och har i övrigt fullgjort vårt yrkesetiska ansvar enligt dessa krav.

Vi anser att de revisionsbevis vi har inhämtat är tillräckliga och ändamålsenliga som grund för våra uttalanden.

Styrelsens och verkställande direktörens ansvar

Det är styrelsen och verkställande direktören som har ansvaret för att årsredovisningen och koncernredovisningen upprättas och att de ger en rättvisande bild enligt årsredovisningslagen. Styrelsen och verkställande direktören ansvarar även för den interna kontroll som de bedömer är nödvändig för att upprätta en årsredovisning och koncernredovisning som inte innehåller några väsentliga felaktigheter, vare sig dessa beror på oegentligheter eller misstag.

Vid upprättandet av årsredovisningen och koncernredovisningen ansvarar styrelsen och verkställande direktören för bedömningen av bolagets och koncernens förmåga att fortsätta verksamheten. De upplyser, när så är tillämpligt, om förhållanden som kan påverka förmågan att fortsätta verksamheten och att använda antagandet om fortsatt drift. Antagandet om fortsatt drift tillämpas dock inte om styrelsen och verkställande direktören avser att likvidera bolaget, upphöra med verksamheten eller inte har något realistiskt alternativ till att göra något

av detta.

Revisorns ansvar

Våra mål är att uppnå en rimlig grad av säkerhet om huruvida årsredovisningen och koncernredovisningen som helhet inte innehåller några väsentliga felaktigheter, vare sig dessa beror på oegentligheter eller misstag, och att lämna en revisionsberättelse som innehåller våra uttalanden. Rimlig säkerhet är en hög grad av säkerhet, men är ingen garanti för att en revision som utförs enligt ISA och god revisionssed i Sverige alltid kommer att upptäcka en väsentlig felaktighet om en sådan finns. Felaktigheter kan uppstå på grund av oegentligheter eller misstag och anses vara väsentliga om de enskilt eller tillsammans rimligen kan förväntas påverka de ekonomiska beslut som användare fattar med grund i årsredovisningen och koncernredovisningen.

Som del av en revision enligt ISA använder vi professionellt omdöme och har en professionellt skeptisk inställning under hela revisionen. Dessutom:

identifierar och bedömer vi riskerna för väsentliga felaktigheter i årsredovisningen och koncernredovisningen, vare sig dessa beror på oegentligheter eller misstag, utformar och utför granskningsåtgärder bland annat utifrån dessa risker och inhämtar revisionsbevis som är tillräckliga och ändamålsenliga för att utgöra en grund för våra uttalanden. Risken för att inte upptäcka en väsentlig felaktighet till följd av oegentligheter är högre än för en väsentlig felaktighet som beror på misstag, eftersom oegentligheter kan innefatta agerande i maskopi, förfalskning, avsiktliga utelämnanden, felaktig information eller åsidosättande av intern kontroll.

- skaffar vi oss en förståelse av den del av bolagets interna kontroll som har betydelse för vår revision för att utforma granskningsåtgärder som är lämpliga med hänsyn till omständigheterna, men inte för att uttala oss om effektiviteten i den interna kontrollen.
- utvärderar vi lämpligheten i de redovisningsprinciper som används och rimligheten i styrelsens och verkställande direktörens uppskattningar i redovisningen och tillhörande upplysningar.
- drar vi en slutsats om lämpligheten i att styrelsen och verkställande direktören använder antagandet om fortsatt drift vid upprättandet av årsredovisningen och koncernredovisningen. Vi drar också en slutsats, med grund i de inhämtade revisionsbevisen, om huruvida det finns någon väsentlig osäkerhetsfaktor som avser sådana händelser eller förhållanden som kan leda till betydande tvivel om bolagets och koncernens

Som en del av en revision enligt god revisionsred i Sverige använder vi professionellt omdöme och har en professionellt skeptisk inställning under hela revisionen. Granskningen av förvaltningen och förslaget till dispositioner av bolagets vinst eller förlust grundar sig främst på revisionen av räkenskaperna. Vilka tillkommande granskningsåtgärder som utförs baseras på vår professionella bedömning med utgångspunkt i risk och väsentlighet. Det innebär att vi fokuserar granskningen på sådana åtgärder, områden och förhållanden som är väsentliga för verksamheten och där avsteg och överträdelser skulle ha särskild betydelse för bolagets situation. Vi går igenom och prövar fattade beslut, beslutsunderlag, vidtagna åtgärder och andra förhållanden som är relevanta för vårt uttalande om ansvarsfrihet. Som underlag för vårt uttalande om styrelsens förslag till dispositioner beträffande bolagets vinst eller förlust har vi granskat om förslaget är förenligt med aktiebolagslagen.

Stockholm 2023-06-30

Deloitte AB



Alexandros Kouvatso
Auktoriserad revisor

2023070635268

Epsilon Group New Holdings Limited

Annual Report and Accounts
For the year ending 31 December 2022

Company number: 130265

Epsilon Group New Holdings Limited

Country of incorporation of parent company: Jersey

Legal form: Epsilon Group New Holdings Limited is a private limited company

Registered office: PO Box 536, 13 - 14 Esplanade, St. Helier, JE4 5UR, Jersey

Directors

Adam Berger

Alex Atzberger

Ryan Hinkle

Anika Agarwal (Resigned on 16 February 2022)

Donna Wilczek

Boris Treskunov (Appointed on 16 February 2022)

Auditor

Deloitte LLP

2 New St Square

London, EC4A 3BZ

United Kingdom

Bankers

Golub Capital Markets LLC

666 Fifth Avenue

18th Floor

New York, NY 10103

United States of America

Solicitors

Brodies LLP

15 Atholl Crescent

Edinburgh, EH3 8HA

United Kingdom

Willkie Farr & Gallagher LLP

787 Seventh Avenue

New York, NY 10019-6099

United States of America

Company Secretary

Appleby Global Services (Jersey) Limited

PO Box 536

13 - 14 Esplanade

St Helier, Jersey, JE4 5UR

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2023070635269

Strategic Report

The Directors present their strategic report for the year ended 31 December 2022. This strategic report has been prepared for Epsilon Group New Holdings Limited and its subsidiaries (the 'Group') as a whole and therefore gives greater emphasis to those matters which are significant to the Group when viewed as a whole.

Review of the business activities

Epsilon Group New Holdings Limited ('Epsilon') is a holding company incorporated in Jersey on 12 November 2019. It is the parent company of Epsilon US Holdings Inc and Epsilon Sweden Holdings AB which were established to acquire the Episerver Group operations from Endeavour Acquisition UK Limited on 9 October 2018. There has been no change in the ultimate controlling party, Insight Venture Partners X LP ('Insight Partners'). Optimizely is the generic name for the whole Group of companies and the brand name under which the Group trades and operates. On 18 March 2021 and 21 December 2021, the Group acquired Zaius Inc ('Zaius') and Newscred Inc (trading as 'Welcome') respectively.

Optimizely provides the industry's leading Digital Experience Platform, combining content and commerce management with patented AI-powered experimentation, personalization and customer data management. More than 10,000 businesses worldwide use Optimizely's solutions to deliver more than 1 billion digital experiences every day.

Sales are made through a combination of direct sales and marketing activities across North America, EMEA, APJ and MEA; alongside an extensive network of more than 700 solution partners in over 30 countries. The Digital Experience Platform service is targeted at both digitally mature enterprise organizations with large-scale customer bases looking to drive continuous experimentation and optimization of their digital experiences, as well as mid-market organizations looking to get started quickly with smaller digital experiences and leverage AI to scale faster. Optimizely's solutions can be delivered through the cloud via Software-as-a-Service ('SaaS') or on premises to best suit customer requirements.

Optimizely's Digital Experience Platform is a single subscription service that includes everything the customer needs without having to purchase servers, licences, support or hosting separately. Optimizely's solution can be easily integrated into an organization's existing technology environment, leveraging our marketplace of more than 120 pre-built third-party integrations.

Optimizely combines stability and scalability of commercial products with proactive guidance and support through our dedicated customer success teams, in-person and online training & certification, and our active online community with more than 40,000 developer members.

Business review

The Group's key performance indicators (KPIs) and growth measures are as follows:

KPIs	Year ended 2022 US\$000	Proforma 2021 (unaudited) ³ US\$000	Year ended 2021 US\$000
Revenue	378,343	355,799	341,821
Recurring revenue (note 5)	345,503	320,766	309,597
Gross profit	257,226	249,690	237,286
Administration expenses (excluding exceptional items of \$11.7m (2021: \$52.5m)).	281,727	287,241	224,716
Adjusted EBITDA before exceptional items and foreign exchange loss ¹	55,572	76,506	88,160
Net debt (excluding preference shares of \$231.4m as at 31 December 2022 (2021: \$202.4m)) ²	585,619		596,517

¹ A reconciliation from Gross Profit, the most directly comparable IFRS measure, to Adjusted EBITDA before exceptional items and foreign exchange gain/(loss) is shown on page 2.

² A reconciliation from total loans and borrowings, the most directly comparable IFRS measure, to Net Debt is shown on page 31.

³ The unaudited pro form data shown the performance of the Group if the acquisitions of Zaius & Welcome occurred on 1 January 2021.

Strategic Report continued**Business review continued**

In 2022 there was a focus on alignment of systems, processes and policies across the group, following the acquisition of Zaius in March 2021 and Welcome in December 2021. The Directors are pleased with the improvements made and the financial results and believe the Group is in a good position to achieve its growth strategy and is able to build on the achievements delivered in 2023.

The Group's revenues are primarily recurring in nature and consist of software delivered through a cloud based service. Recurring revenue from maintenance and support services form a small and decreasing share of revenue following the discontinuation of the sale of perpetual licences during 2019. This gives the Group increased visibility and certainty over future revenue. The KPIs above show this continued recurring revenue growth from 2021 to 2022. For detail on revenue see note 5 to these financial statements. The gross margin percentage of 68% (2021: 69%) remained consistent between current and prior year.

The Group made a loss before tax of \$113.9m (2021: \$105.5m). This includes finance costs of \$79.1m (2021: \$69.7m) and exceptional costs of \$11.7m (2021: \$16.2m). Further information regarding exceptional costs can be found in note 7 to these financial statements.

The effects of geopolitical situation arising from the Russian war on Ukraine have been discussed by the board and management. The Group has no direct operations in either the Ukraine or Russia and no customer remaining in either country. The Group saw no impact on business in 2022 and does not believe that there would be a material effect in future as a result of the conflict. Therefore, the structure of the Group's operations and overall strategy has not changed as a result of these events. The Board will continue to monitor the situation closely.

On 5 March 2021 the UK Financial Conduct Authority announced that all LIBOR settings will either cease to be provided by any administrator or no longer be representative. LIBOR, which appeared as a base benchmark rate in many corporate loans has ceased at the end of 2021 for Sterling and will stop by June 2023 for the US dollar. Most UK lenders are transitioning to a new "risk free rate" known as SONIA, the "sterling overnight index average" and this transition was reflected in the revised financing arrangements entered into on 26 May 2021. No other financing arrangements in place at the balance sheet date use LIBOR as a benchmark.

Exceptional items (Note 7) of \$11,702,000 (2021: \$52,495,000) within administrative expenses relate to:

- \$2,801,000 of acquisition related costs (2021: \$5,423,000)
- \$2,503,000 of costs relating to one off restructuring projects (2021: \$7,817,000)
- \$3,859,000 of costs relating to system implementations and transformation projects (2021: \$2,957,000)
- \$nil impairment of Episerver trademarks as a result of rebranding (2021 \$36,298,000)

A reconciliation from Gross Profit, the most directly comparable IFRS measure, to Adjusted EBITDA before exceptional items and foreign exchange gain/(loss) is shown below:

	Year ended 31 December 2022 US\$000	Year ended 31 December 2021 US\$000
Gross profit	257,226	237,286
Less administrative expenses excluding exceptional items	(281,727)	(224,716)
Add depreciation and amortisation	57,080	64,882
Add other income	1,241	4,054
Add foreign exchange loss	21,752	6,654
Adjusted EBITDA before exceptional items and foreign exchange loss	55,572	88,160

Strategic Report continued

A reconciliation from total revenue, the most directly comparable IFRS measure, to recurring revenue is shown in Note 5.

Adjusted EBITDA removes exceptional expenses to reflect earnings from the underlying trading of the Group. This measure is used for assessing management remuneration and forms part of bank covenant calculations.

Future Developments

The Group will continue to invest in significant research and development in order to ensure that the products and software are kept at the leading edge of their market in order to allow our customers to derive significant benefits from their deployment.

The Directors will continue to look for acquisitions that are complementary to the Group's product portfolio or that would allow geographic or industry expansion.

Dividends

Dividends accrue on the preference shares issued on 9 October 2018. For the year ending 31 December 2022 \$28.9m (2021: \$24.4m) has been recorded as a finance charge.

No dividends on ordinary shares were paid during the period and the Directors do not recommend the payment of a final dividend.

Principal risks and uncertainties

The principal risks facing the Group are the retention of skilled employees and the financial risks explained below.

The business must maintain a high level of technical expertise within its staff. The risk is mitigated by trying to maintain low staff turnover through investment in training and ensuring staff compensation and benefits are commensurate with the markets in the locations where employed.

The Group must continue to offer products at the forefront of its technology and mitigate this risk by continuing investment in research and development.

Whilst the impact is easing, the ongoing impact of COVID-19 is under regular review by the Board and management. COVID-19 inevitably increases uncertainty to the business, including the risk regarding the ability to win new business, cash collection and ensuring financial obligations including lender covenants are maintained.

Economic uncertainty is expected to be high as a result of the geopolitical risks arising from the Russian war on Ukraine. Management will continue to monitor the situation closely.

Regulation of data collection, data security and user privacy continue to evolve globally, which may impact the ability to collect data and optimize the performance of digital experiences. The Directors and management are confident that the impacts of data regulation are manageable by the Group, and given our software relies on the use of 1st party collected rather than 3rd party collected user data, Optimizely aligns positively to the market direction of consent-driven digital experiences.

In addition to the specific risks above, the impact of inflation and rising interest rates globally may impact the discretionary spend of customers and management will continue to monitor it closely.

Credit risk

The Group's credit risk is primarily attributable to its trade receivables. The amounts presented in the balance sheet are net of allowances for doubtful receivables. An allowance for impairment is made where there is an identified loss event which, based on previous experience, is evidence of a reduction in the recoverability of the cash flows. The Directors operate a credit approval policy that seeks to prevent shipment of software to resellers or customers whose accounts are high risk. Credit control regularly reports to management and reviews are undertaken to ensure risks are minimised. The majority of bank deposits are held with Silicon Valley Bank, Bridge Bank and Swedbank.

Although Silicon Valley Bank entered in to financial difficulty and ultimately collapsed in March 2023 there was no impact on business and no cash loss for the Group.

Strategic Report continued

Currency risk

The Group is exposed to currency risk with 29% (2021: 36%) of revenues being generated in currencies other than USD. The Group aims to fund expenses and investments in the respective currency and to manage foreign exchange risk at a local level by matching the currency in which revenue is generated and expenses are incurred. Therefore the Group's exposure has not been subject to any hedging.

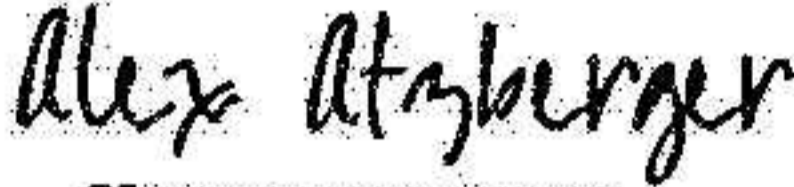
Liquidity risk

The Group seeks to manage liquidity risk by ensuring sufficient liquidity is available to meet foreseeable needs. The Group has sufficient cash reserves to meet its liabilities when they become due.

Interest rate cash flow risk

Optimizely has exposure to interest rate cash flow risk. Loan interest is subject to risk in movement of the SONIA and Eurocurrency rates. Cash deposits earn interest at a variable rate.

Approved by the Board and signed on its behalf by:

DocuSigned by:


50FA2AD1D81146B...
Alex Atzberger

Chief Executive Officer

Epsilon Group New Holdings Limited

31 May 2023

2023070635271

Directors' Report

The Directors present their annual report together with the financial statements and auditor's report for Epsilon Group New Holdings Limited (the 'Company') and its subsidiaries (the 'Group') for the year ended 31 December 2022.

The preparation of financial statements is in compliance with IFRS. The Group financial statements consolidate the financial statements of the Company and its subsidiaries. The parent company financial statements present information about the Company as a separate entity and not about its Group.

Principal activities

Epsilon Group New Holdings Limited (Epsilon) is a holding company. It is the parent company of Epsilon Group Holdings Limited which was established to acquire the Episerver Group operations in October 2018. On 27 January 2021, Episerver rebranded to Optimizely, following its acquisition of the business on 19 October 2020.

In 2021 Optimizely acquired Zaius Inc and Welcome Inc. The financial results for the year ended 31 December 2022 include the full year's impact of the acquired business. The impact of the acquisitions should be considered when comparing the financial results.

Optimizely provides the industry's leading digital experience optimization platform including AI-powered personalization and experimentation, which encompasses A/B testing, multivariate testing, and server-side testing.

A detailed review of the business activities of the Group is contained in the Strategic Report.

Business review and future developments

The review of the year's operations, future developments and key risks is contained in the Strategic Report.

Directors

The Directors who held office during the financial period and up to the date of this report are set out below:

Adam Berger

Alex Atzberger

Ryan Hinkle

Anika Agarwal (Resigned on 16 February 2022)

Donna Wilczek

Boris Treskunov (Appointed on 16 February 2022)

Directors' indemnities

The Company has made qualifying third party indemnity provisions for the benefit of its Directors which were made during the period and remain in force at the date of this report.

Post balance sheet events

As of 1st April 2023 the US subsidiaries, Insite Hosting Services, Optimizely Operations Inc, Insite Inc, Zaius Inc and Welcome Inc were merged with Optimizely North America Inc.

Research and development activities

Optimizely continues to invest in research and development and is focused on developing the existing product portfolio together with additional functionality that will compliment and expand the product offering.

Directors' Report continued

The total expenditure in the period was \$52.4m (2021: \$35.9m) before capitalisation of \$1.5m (2021: \$1.9m) and amortisation of capitalised development costs of \$4.8m (2021: \$6.3m). This expenditure was incurred on product development and enhancement.

Financial Risk management

Details of financial risk management are provided in the strategic report in these accounts.

Political and charitable contributions

The Group made charitable contributions of \$0.03m (2021: \$0.01m) and no political contributions during the year (2021: nil).

Group policy on employment of disabled persons

Through its diversity policy, the Group seeks to ensure that every employee, without exception, is treated equally and fairly and that all employees are aware of their responsibilities.

Our policies and procedures fully support our disabled colleagues. We take active measures to do so via a robust reasonable adjustment policy and processes to ensure colleagues are fully supported.

The Group is responsive to the needs of its employees. As such, should any employee of the Group become disabled during their time with us, we will actively retrain that employee and make reasonable adjustments to their environment where possible, in order to keep the employee with the Group. It is the policy of the Group that the recruitment, placement, promotion, termination, retirement, layoff, transfer, discipline, benefits, leaves of absence, compensation, and training of disabled persons should, as far as possible, be identical to that of other employees.

Employee engagement

The Group recognises the importance of engaging with its employees and therefore strives to maintain a dialogue between management and the workforce. Employees are encouraged to share their feedback on a regular basis. Regular employee engagement surveys generate feedback on employees' level of motivation, involvement and commitment and findings are reported to the board. Management regularly communicates with the employees through a range of formal and informal channels, including via emails from the Chief Executive Officer and other senior executives, webcasts, townhalls and team meetings.

Environmental matters

Although the Group's principal activity has minimal environmental impact, the board believes that good environmental practices support the broader strategy of enhancing the reputation of the Group as well as fostering staff and Services Users morale.

The Group is committed to minimising carbon and other greenhouse gases emitted from the operations of the business. The Group seeks to encourage energy and waste saving initiatives wherever possible whilst ensuring delivery of the highest quality of care in the communities that we serve.

Directors' Report continued

Going Concern

On the 26 May 2021 the Group concluded a refinancing exercise. All third party debt was consolidated under a single agreement. The going concern assessment was performed based on the new agreement. Please refer to Note 19 for further details.

The Board and management have closely monitored and reviewed the current and potential future impact of inflation and the cost of living crisis on the company as part of the considerations regarding going concern. This has involved modelling a range of downside scenarios throughout FY22 and for FY23, such as declines to bookings, deterioration of cash collection and the resulting impact on the Group's covenants obligations. At the conclusion of this exercise, the Directors were satisfied that there were reasonable mitigations available within management's control, including cost savings initiatives, to ensure the Group has sufficient headroom on covenants over the forecast period.

The Directors, having made appropriate enquiries, consider that the Company and the Group as a whole have adequate resources to continue in operational existence for the foreseeable future. Therefore, they continue to adopt the going concern basis in preparing the financial statements.

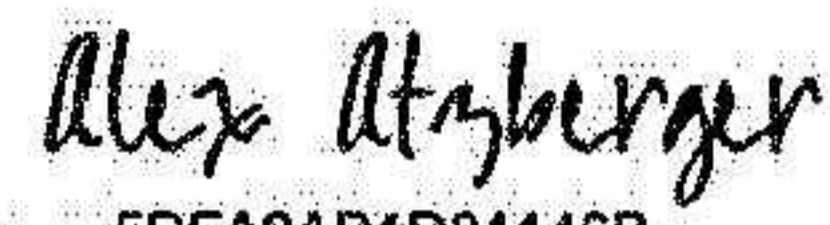
Statement of Disclosure to the Auditors

Each of the persons who is a Director at the date of approval of this annual report confirms that:

- so far as the Director is aware, there is no relevant audit information of which the Company's auditor is unaware; and
- the Director has taken all the steps that he/she ought to have taken as a Director in order to make himself/herself aware of any relevant audit information and to establish that the Company's auditor is aware of that information.

Deloitte LLP have expressed their willingness to continue in office as auditor and a resolution to reappoint them will be proposed at the forthcoming Annual General Meeting.

By order of the Board

DocuSigned by:

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Alex Atzberger
Chief Executive Officer
31 May 2023

Statement of Directors' Responsibilities

The Directors are responsible for preparing the financial statements in accordance with applicable law and regulations.

Company law requires the Directors to prepare financial statements for each financial year. Under that law the Directors have elected to prepare the financial statements in accordance with applicable law and International Financial Reporting Standards (IFRSs) as issued by the International Accounting Standards Board (IASB). The financial statements are required by law to give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. However, the directors are also required to:

- properly select and apply accounting policies;
- present information, including accounting policies, in a manner that provides relevant, reliable, comparable and understandable information;
- provide additional disclosures when compliance with the specific requirements in IFRSs are insufficient to enable users to understand the impact of particular transactions, other events and conditions on the entity's financial position and financial performance; and
- make an assessment of the Company's ability to continue as a going concern.

The Directors are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies (Jersey) Law 1991. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Directors are responsible for the maintenance and integrity of the corporate and financial information included on the Company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

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Independent auditor's report to the members of Epsilon Group New Holdings Limited

Report on the audit of the financial statements

Opinion

In our opinion:

- the financial statements of Epsilon Group New Holdings Limited (the 'parent company') and its subsidiaries (the 'group') give a true and fair view of the state of the group's and of the parent company's affairs as at 31 December 2022 and of the group's loss for the year then ended;
- the group financial statements have been properly prepared in accordance with international accounting standards in conformity with the requirements of the Companies (Jersey) Law 1991 and International Financial Reporting Standards (IFRSs) as issued by the International Accounting Standards Board (IASB);
- the parent company financial statements have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, including Financial Reporting Standard 101 "Reduced Disclosure Framework"; and
- the financial statements have been prepared in accordance with the requirements of the Companies (Jersey) Law 1991.

We have audited the financial statements which comprise:

- the consolidated income statement
- the consolidated statement of comprehensive income;
- the consolidated and parent company balance sheets;
- the consolidated and parent company statements of changes in equity;
- the consolidated cash flow statement; and
- the related notes 1 to 27 and the parent company notes 1 to 13.

The financial reporting framework that has been applied in the preparation of the group financial statements is applicable law and international accounting standards in conformity with the requirements of the Companies (Jersey) Law 1991 and IFRSs as issued by the IASB. The financial reporting framework that has been applied in the preparation of the parent company financial statements is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 101 "Reduced Disclosure Framework" (United Kingdom Generally Accepted Accounting Practice).

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the auditor's responsibilities for the audit of the financial statements section of our report.

We are independent of the group and the parent company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the Financial Reporting Council's (the 'FRC's') Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group's and parent company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Report on the audit of the financial statements continued

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the consolidated annual report, other than the financial statements and our auditor's report thereon. The directors are responsible for the other information within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Responsibilities of directors

As explained more fully in the statement of directors' responsibilities, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the group's and the parent company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the group or the parent company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Extent to which the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

We considered the nature of the group's industry and its control environment, and reviewed the group's documentation of their policies and procedures relating to fraud and compliance with laws and regulations. We also enquired of management about their own identification and assessment of the risks of irregularities.

Report on the audit of the financial statements continued

We obtained an understanding of the legal and regulatory frameworks that the group operates in, and identified the key laws and regulations that:

- had a direct effect on the determination of material amounts and disclosures in the financial statements. These included Companies (Jersey) Law 1991, tax legislation; and
- do not have a direct effect on the financial statements but compliance with which may be fundamental to the group's ability to operate or to avoid a material penalty.

We discussed among the audit engagement team including significant component audit teams and relevant internal specialists such as tax, discount rate valuation specialists and Information Technology regarding the opportunities and incentives that may exist within the organisation for fraud and how and where fraud might occur in the financial statements.

As a result of performing the above, we identified the greatest potential for fraud in the following areas, and our specific procedures performed to address them are described below:

- We have pinpointed the fraud risk within Optimizely AB to the accuracy of subscription revenue for customers with revenue greater than identified thresholds. We tested the revenue recognized for accuracy on a sample basis by agreeing the inputs of the calculation to underlying contract terms and further supporting evidence in order to independently recalculate revenue.
- We have pinpointed the fraud risk within Optimizely Inc. and Optimizely North America Inc. to the Valuation of deferred revenue (or revenue cut-off driven by deferred revenue). We performed incremental procedures on Q4 bookings, detailed testing on invoices generated on contracts to verify contract terms and recalculate the proportion of revenue to be taken to the income statement and the proportion to be deferred.

In common with all audits under ISAs (UK), we are also required to perform specific procedures to respond to the risk of management override. In addressing the risk of fraud through management override of controls, we tested the appropriateness of journal entries and other adjustments; assessed whether the judgements made in making accounting estimates are indicative of a potential bias; and evaluated the business rationale of any significant transactions that are unusual or outside the normal course of business.

In addition to the above, our procedures to respond to the risks identified included the following:

- reviewing financial statement disclosures by testing to supporting documentation to assess compliance with provisions of relevant laws and regulations described as having a direct effect on the financial statements;
- performing analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud;
- enquiring of management, in-house and external legal counsel concerning actual and potential litigation and claims, and instances of non-compliance with laws and regulations; and
- reading minutes of meetings of those charged with governance.

Report on other legal and regulatory requirements

Matters on which we are required to report by exception

Under the Companies (Jersey) Law 1991 we are required to report in respect of the following matters if, in our opinion:

- adequate accounting records have not been kept by the parent company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

We have nothing to report in respect of these matters.

Report on the audit of the financial statements continued

Use of our report

This report is made solely to the company's members, as a body, in accordance with Article 113A of the Companies (Jersey) Law 1991. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Matthew Ward FCA
For and on behalf of Deloitte LLP
London, United Kingdom
1 June 2023

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Consolidated Statement of Profit or Loss and Other Comprehensive Income
For the year ending 31 December 2022

		Year ended 31 December 2022 US\$'000	Year ended 31 December 2021 US\$'000
	Notes		
Revenue	5	378,343	341,821
Cost of sales		(121,117)	(104,535)
Gross profit		257,226	237,286
Other income	6	1,241	4,054
Administrative expenses (including depreciation and amortisation)		(281,727)	(224,716)
Exceptional items	7	(11,702)	(52,495)
Exceptional items analysed as:			
Intangible impairment	7	-	(36,298)
Acquisition, restructuring & implementations	7	(11,702)	(16,197)
Total exceptional items		(11,702)	(52,495)
Loss from operations	8	(34,961)	(35,871)
Finance income	10	103	10
Finance expense	10	(79,065)	(69,675)
Finance expense analysed as:			
Finance expense on loans and borrowings	10	(50,125)	(45,223)
Finance expense on 12.5% preference shares dividends	10	(28,940)	(24,452)
Total finance expense		(79,065)	(69,675)
Loss before taxation		(113,924)	(105,536)
Income tax credit	11	13,339	755
Loss for the period attributable to equity holders of the parent company		(100,585)	(104,781)
Total other comprehensive expense:			
Exchange loss arising on the translation of foreign subsidiaries that will not be reclassified subsequently to loss		(50,183)	(61,629)
Total comprehensive loss attributable to equity holders of the parent company		(150,768)	(166,410)

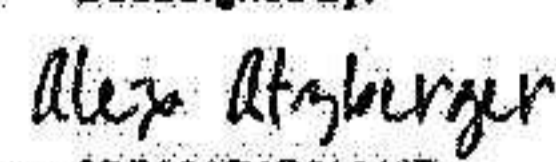
The results reflected above relate to continuing activities.

The accompanying notes are an integral part of these financial statements.

Consolidated Statement of Financial Position
As at 31 December 2022

	Notes	31 December 2022 US\$'000	31 December 2021 US\$'000
Non-current assets			
Property, plant and equipment	12	5,518	5,054
Intangible assets	13	1,311,609	1,455,645
Right-of-use assets	14	5,429	8,770
Deferred tax assets	20	50,939	46,266
Other receivables	15	20,799	24,547
Total non-current assets		1,394,294	1,540,282
Current assets			
Trade and other receivables	15	108,565	109,100
Current tax receivable		6,028	4,947
Cash and cash equivalents	17	32,269	40,712
Total current assets		146,862	154,759
Total assets		1,541,156	1,695,041
Current liabilities			
Trade and other payables	18	202,359	188,005
Lease liability	14	4,761	4,669
Current tax payable		6,440	17,055
Loans and borrowings	19	6,595	6,782
Total current liabilities		220,155	216,511
Net current liabilities		(73,293)	(61,752)
Non-current liabilities			
Trade and other payables	18	5,236	5,742
Lease liability	14	3,971	6,836
Loans and borrowings	19	843,700	833,717
Deferred tax liabilities	20	94,446	111,062
Total non-current liabilities		947,353	957,357
Total liabilities		1,167,508	1,173,868
Net assets		373,648	521,173
Issued capital and reserves attributable to owners of parents			
Share capital	21	8,849	8,846
Share premium	21	218,857	218,697
Merger reserve	23	673,086	673,086
Foreign exchange reserve	23	(66,093)	(15,910)
Share based payment reserve	23	12,923	9,843
Retained losses	23	(473,974)	(373,389)
Total equity		373,648	521,173

The financial statements were approved and authorised for issue by the Board of Directors on 31 May 2023 and were signed on its behalf by:

DocuSigned by:

 Alex Atzberger

Chief Executive Officer

Company Registration Number: 130265

The accompanying notes are an integral part of these financial statements.

Consolidated Statement of Changes in Equity
As at 31 December 2022

	Share capital \$'000	Share premium \$'000	Merger reserve \$'000	Foreign exchange reserve \$'000	Share based payment reserve \$'000	Retained losses \$'000	Total \$'000
Equity as at 1 January 2021	8,797	211,810	673,086	45,719	6,350	(268,608)	677,154
Loss for the year	-	-	-	-	-	(104,781)	(104,781)
Exchange loss arising on the translation of foreign subsidiaries	-	-	-	(61,629)	-	-	(61,629)
Total comprehensive expense	-	-	-	(61,629)	-	(104,781)	(166,410)
Issue of Share Capital (note 21)	49	6,887	-	-	-	-	6,936
Credit to equity for equity-settled share-based payments	-	-	-	-	3,493	-	3,493
Equity as at 31 December 2021	8,846	218,697	673,086	(15,910)	9,843	(373,389)	521,173
Equity as at 1 January 2022	8,846	218,697	673,086	(15,910)	9,843	(373,389)	521,173
Loss for the year	-	-	-	-	-	(100,585)	(100,585)
Exchange loss arising on the translation of foreign subsidiaries	-	-	-	(50,183)	-	-	(50,183)
Total comprehensive expense	-	-	-	(50,183)	-	(100,585)	(150,768)
Issue of Share Capital (note 21)	3	160	-	-	-	-	163
Credit to equity for equity-settled share-based payments	-	-	-	-	3,080	-	3,080
Equity as at 31 December 2022	8,849	218,857	673,086	(66,093)	12,923	(473,974)	373,648

Note 23 describes the nature and purpose of each reserve within equity.

Consolidated Statement of Cashflows
As at 31 December 2022

		Year ended 31 December 2022	Year ended 31 December 2021
	Notes	US\$'000	US\$'000
Operating activities			
Loss before taxation		(113,924)	(105,536)
Adjusted by:			
Amortisation of intangible assets	13	51,982	58,880
Depreciation on property, plant and equipment	12	2,700	3,034
Depreciation of right-of-use assets	14	2,398	2,968
Loss on derecognition of right-of-use assets		2,876	429
Intangible impairment	13	-	36,298
Amortisation of contract costs	16	17,772	18,095
Finance income	10	(103)	(10)
Finance expense	10	79,065	69,675
Gain on loans modification	7	-	(4,054)
Increase in loss allowance provision	15	240	2,248
Loss on disposal of property, plant and equipment		-	24
Share based payment expense		3,080	3,493
Foreign exchange loss		21,752	6,654
Operating profit before working capital changes		67,838	92,198
Decrease in trade and other receivables		696	2,552
Increase in trade and other payables		14,384	5,669
Payments for contract costs		(15,855)	(31,025)
Cash inflow generated from operations		67,063	69,394
Income tax paid		(12,441)	(4,682)
Net cash inflow from operating activities		54,622	64,712
Investing activities			
Purchase of property, plant and equipment	12	(3,574)	(2,890)
Acquisition of subsidiaries, net of cash acquired		-	(113,127)
Investment in intangible assets	13	(1,523)	(2,579)
Interest received		103	10
Net cash used in investing activities		(4,994)	(118,586)
Financing activities			
Proceeds from loans and borrowings		-	295,083
Transaction costs related to loans and borrowings		-	(6,952)
Payment of principal on bank loans		(6,399)	(212,619)
Payment of interest on bank loans		(45,543)	(42,177)
Movement on capital element of finance lease		(18)	(88)
Payments for lease obligation liabilities (IFRS 16)	14	(5,521)	(3,827)
Proceeds on issue of shares		163	167
Net cash (used in) / generated in financing activities		(57,319)	29,587
Net decrease in cash and cash equivalents		(7,691)	(24,287)
Cash and cash equivalents at beginning of period		40,712	63,616
Effect of foreign exchange translation on cash and equivalents		(753)	1,383
Cash and cash equivalents at end of period		32,269	40,712

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Notes to the consolidated financial statements

1 General information

Epsilon Group New Holdings Limited (the "Company") is a company limited by shares incorporated and registered in Jersey. Its ultimate controlling party is Insight Venture Partners X LP (Insight Partners). The address of the Company's registered office is shown after the title page. The Company was incorporated on 12 November 2019 as the immediate parent entity and holding company of Epsilon Group Holdings Limited ("Epsilon") with 100% of the shares. Under the common control approach, the financial statements of the Company and Epsilon are consolidated, and the comparative period results are presented retrospectively.

The principal activities of the Company and its subsidiaries (the 'Group') and the nature of the Group's operations are set out in the Strategic Report on page 1.

The individual financial statements of each Group entity are presented in the currency of the primary economic environment in which it operates (its functional currency). For the purpose of the consolidated financial statements, the results and financial position of each Group company are expressed in US Dollar (US\$), which is the functional currency of the Company, and the presentation currency for the consolidated financial statements.

2 Accounting policies

a. Basis of preparation

The consolidated financial statements have been prepared on a historical cost basis except as noted in the following accounting policies. The accounting policies have been consistently applied to the periods presented, unless otherwise stated. These financial statements have been prepared in accordance with International Financial Reporting Standards, International Accounting Standards and Interpretations (collectively IFRSs) issued by the IASB.

The preparation of financial statements in compliance with adopted IFRSs requires the use of certain critical accounting estimates. It also requires Group management to exercise judgement in applying the Group's accounting policies. The areas where significant judgements and estimates have been made in preparing the financial statements and their effect are disclosed in Note 3.

In preparing the financial statements of the Group entities, transactions in currencies other than the entity's functional currency (foreign currencies) are recognised at the rates of exchange prevailing on the dates of the transactions. At each reporting date, monetary assets and liabilities that are denominated in foreign currencies are retranslated at the rates prevailing at that date. Non-monetary items carried at fair value that are denominated in foreign currencies are translated at the rates prevailing at the date when the fair value was determined. Non-monetary items that are measured in terms of historical cost in a foreign currency are not retranslated.

New and amended standards that are effective for the current year

In the current year, the Group has applied the below standards and amendments that are effective for annual periods that begin on or after 1 January 2022. Their adoption has not had any material impact on the disclosures or on the amounts reported in these financial statements.

Amendments to IFRS 3 Reference to the Conceptual Framework

The amendments update a reference to the Conceptual Framework for Financial Reporting, add a requirement that, for transactions and other events within the scope of IAS 37 or IFRIC 21, an acquirer applies IAS 37 or IFRIC 21 (instead of the Conceptual Framework) to identify the liabilities it has assumed in a business combination. The amendments also add an explicit statement that an acquirer does not recognise contingent assets acquired in a business combination. The Group will apply these amendments to any future acquisitions.

Amendments to IAS 37 Onerous Contracts – Cost of Fulfilling a Contract

The amendments specify which costs an entity includes in determining the cost of fulfilling a contract for the purpose of assessing whether the contract is onerous. These amendments have no material effect on the Group's financial statements.

Annual Improvements to IFRS Accounting Standards 2018-2020 Cycle

Minor amendments are introduced to IFRS 1 First-time Adoption of International Financial Reporting Standards, IFRS 9 Financial Instruments and the illustrative examples accompanying IFRS 16 Leases. These amendments have not had any significant impact on the Group's financial statements.

New standards, interpretations and amendments not yet effective

At the date of authorisation of these financial statements, the Group has not applied the following new and revised standards that have been issued but are not yet effective:

Amendments to IAS 1 Presentation of Financial Statements and IFRS Practice Statement 2 Making Materiality Judgements

Amendments to IAS 8 Accounting Policies, Changes in Accounting Estimates and Errors

Amendments to IAS 12 Income Taxes

The amendments listed above are effective for annual reporting periods beginning on or after 1 January 2023. The Group does not expect any of the amendments to have a material impact on the financial statements in future periods.

Notes to the consolidated financial statements continued

The Group financial statements consolidate the financial statements of the Company and its subsidiaries (together referred to as "the Group"). The parent Company financial statements present information about the Company as a separate entity and not about its Group.

Separate financial statements are not required for the parent Company under IAS 27 as the Company has not elected to account for its investments in subsidiaries, joint ventures and associates either at cost, in accordance with IFRS 9 Financial Instruments, or using the equity method as described in IAS 28 Investments in Associates and Joint Ventures. Under Article 105(11) of the Companies (Jersey) Law 1991, the Directors of a holding company need not prepare separate financial statements if consolidated accounts for the Company are prepared, unless required to do so by the member of the Company by ordinary resolution. The members of the Company had not passed a resolution requiring separate financial statements and in the Directors' opinion, the Company meets the definition of a holding Company. As permitted by law, the Company's board of Directors have elected not to prepare separate financial statements for the Company.

b. Basis of consolidation

Where the Company has the power, either directly or indirectly, to govern the financial and operating policies of another entity or business so as to obtain benefits from its activities, it is classified as a subsidiary. The consolidated financial statements present the results of the Company and its subsidiaries ("the Group") as if they formed a single entity. Intercompany transactions and balances between Group companies are therefore eliminated in full.

The consolidated financial statements incorporate the results of business combinations using the acquisition method. In the consolidated statement of financial position, the acquiree's identifiable assets, liabilities, and contingent liabilities are initially recognised at their fair values at the acquisition date. The results of acquired operations are included in the consolidated income statement from the date on which control is obtained.

Inter-company transactions, balances and unrealised gains and losses (where they do not provide evidence of impairment of the asset transferred) on transactions between Group companies are eliminated.

With the acquisition of Epsilon Group Holdings Limited by Epsilon Group New Holdings Limited on 12 November 2019, management has applied the requirements of FRS 101 to determine that this occurred under common control given the combining businesses are ultimately controlled by the same party both before and after the business combination. The requirements of FRS 101 were applied as the most relevant authoritative guidance in the UK given transactions under common control are scoped out of IFRS 3 Business Combinations. The resulting impact on the consolidated financial statements is to present results retrospectively in the comparative period and the shares issued by Epsilon Group New Holdings Limited as if the transaction had occurred at the beginning of the earliest reporting period presented.

c. Going concern

The Directors have prepared a cash flow forecast covering a period extending beyond 12 months from the date of signing these financial statements.

The forecast contains certain assumptions about the performance of the business including growth in future revenue, the cost model and margins; and importantly the level of cash recovery from trading. The Directors are aware of the risks and uncertainties facing the business but the assumptions used are the Directors' best estimate of the future development of the business.

The Board and management have closely monitored and reviewed the current and potential future impact of inflation and the cost of living crisis on the company as part of the considerations regarding going concern. This has involved modelling a range of downside scenarios throughout FY22 and for FY23, such as declines to bookings, deterioration of cash collection and the resulting impact on the Group's covenants obligations. At the conclusion of this exercise, the Directors were satisfied that there were reasonable mitigations available within management's control, including cost savings initiatives, to ensure the Group has sufficient headroom on covenants over the forecast period.

After considering the forecasts and the risks, the Directors have a reasonable expectation that the Group has adequate resources to continue in operational existence for the foreseeable future. For these reasons, they continue to adopt the going concern basis of accounting in preparing the annual financial statements. The financial statements do not include any adjustments that would result from the going concern basis of preparation being inappropriate.

d. Revenue recognition

Revenue is measured based on the consideration specified in a contract with a customer and excludes value added tax, returns, rebates, discounts and amounts collected on behalf of third parties and after eliminating inter-company revenue within the Group. The Group recognises revenue when it satisfies a performance obligation by transferring control over a product or service to a customer. Separate performance obligations are identified by the below revenue streams.

Notes to the consolidated financial statements continued

Sale of software and related services

1. Software as a Service (SaaS)

Sale of SaaS is for terms that can vary from one to five years. SaaS can then be renewed annually consistent with the terms of the contract. Under the SaaS model, the customer purchases the cost of infrastructure through an arrangement with Amazon and Azure cloud services, the right to use the software, hosting, maintenance and support through a subscription fee.

The performance obligation is satisfied over the contract period and revenue in respect of SaaS subscription fee is recognised on a straight-line basis. This reflects the way our customers expect and experience our satisfying of the performance obligation.

2. Software licensing

Sale of software licences (perpetual and term)

Revenue from the sale of software licences is recognised on delivery, when there are no significant performance obligations remaining.

3. Maintenance and support (M&S)

Maintenance and support (M&S) is typically sold for a one-year term when a perpetual or term software licence contract is signed, which can then be renewed annually consistent with the terms of the contract. The performance obligation is to stand ready to provide technical product support and standard software updates, upgrades and enhancements pursuant to the particular service offering. Customers simultaneously receive and consume the benefits of these support services as they are performed.

4. Subscription licences

Subscription licences is a hybrid product that delivers a licence along with maintenance services over a term length. Revenue is allocated to the licence and maintenance elements. The revenue related to the licence is recognised up front when the obligation to deliver the licence key is satisfied and the maintenance element is recognised on a straight-line basis over the contract period.

5. Managed services

Managed services are sold for terms that can vary from one to three years. Under a managed services agreement, the Company provides the required infrastructure and technical support to manage the software of its customers. This involves providing the customer with technical oversight of its websites, ensuring that these sites are available pursuant to the contract terms and conditions. The customer will have already licenced perpetual rights to use the software.

Revenue from managed services fees is recognised on a straight-line basis over the contract period.

6. Professional services

Professional services and education services consist of software implementation services and training services applicable to both the on premises and SaaS licensing models. Professional services do not generally involve customising or modifying the licenced software, but rather assisting customer deployment of the software to their specific business processes. Education services provide customers with training solutions relating to the operation of the Company licenced software.

These services are billed on a time and materials or fixed price basis. Generally, implementation and consulting services are sold on a time and materials basis. Training services are billed on a fixed-price basis. Subscription based training is also available and customers are able to utilise training over the period of the contract. Customers are provided with e-learning material and instructor led training. Revenue is recognised evenly over the contract period as the customer is able to utilise the resource at any point during that period.

Revenue from professional services is recognised as the service is performed at the rate contracted on a time and materials basis or on a percentage completion basis over the life of the contract.

7. Hosting services

The Company provides hosting services to the customer in the form of hardware and connectivity infrastructure where the customer can deploy the Company licenced software through an arrangement with Amazon and Azure cloud services where the customer maintains ownership of the licenced software.

Revenue from hosting services is recognised on a straight-line basis over the contract period.

8. Multiple element arrangements

When a sales contract contains multiple elements, such as a perpetual software licence and M&S, each element is treated as a single performance obligation, and is allocated a selling price using the residual method. Under the residual method, the fair value of the delivered elements is recognised as revenue according to the revenue recognition criteria for that element. The remaining portion of the contract fee is allocated to the undelivered elements and deferred over on a straight-line basis over the contract period.

Fair value is based on its vendor specific objective evidence ("VSOE") if available, third party evidence ("TPE") if VSOE is not available, or best estimated selling price ("BESP") if neither VSOE nor TPE is available.

Notes to the consolidated financial statements continued

When customers are offered discounts on multiple-element sales arrangements, the combined discount is allocated to the constituent elements of the arrangement, based upon their relative selling prices.

Deferred income and reimbursement of expenses

Invoices that have been recorded before the services have been performed are recognised as deferred income in the consolidated statement of financial position.

Reimbursement received for out-of-pocket expenses is recorded as revenue with the corresponding costs recorded as cost of revenue.

Incremental costs of obtaining contracts

Incremental costs of obtaining contracts, such as sales commissions, are capitalised and amortised on a systematic basis that is consistent with the transfer to the customer of the goods or services to which the asset relates (i.e. over the estimated period of benefit). If the expected amortisation period is one year or less, then the costs are expensed when incurred.

e. Employee benefits**(i) Short-term benefits**

Wages, salaries, paid annual leave, bonuses and non-monetary benefits are accrued in the period in which the associated services are rendered by employees of the Group.

(ii) Defined contribution plans

The Group operates several defined contribution plans for its employees. A defined contribution plan is a pension plan under which the Group pays fixed contributions into a separate entity. Once the contributions have been paid the Group has no further payments obligations.

The contributions are recognised as an expense in the Statement of Profit or Loss when they fall due. Amounts not paid are shown in accruals as a liability in the Statement of Financial Position. The assets of the plan are held separately from the Group in independently administered funds.

f. Exceptional items

The identification of adjusting items is a judgement in terms of which costs or credits are not associated with the underlying trading of the business or otherwise impact the comparability of the Group's results year on year. Adjusted EBITDA comprises earnings before interest, tax, depreciation and amortisation and is stated before any charges or credits relating to non-recurring items including impairment and transformational, board approved projects such as restructuring, integration costs and acquisition-related costs. This is consistent with prior year. Adjusted EBITDA is a non-statutory reporting measure and, as such, is not presented in the primary financial statements of the Group, however it is an important element of the Group's internal reporting and impacts certain performance-related remuneration costs, as reported in the financial statements.

Note 7 contains further details on exceptional items.

g. Finance costs

Finance costs are charged to the Income Statement over the term of the loans and approximate as if the effective interest method was used so that the amount charged is at a constant rate on the carrying amount. Issue costs are initially recognised as a reduction in the proceeds of the associated capital instrument.

h. Foreign currency*Functional and presentational currency*

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates (the functional currency).

The exchange rates used for translating the consolidated financial statements for the Group's entities at 31 December 2022 are shown in the table below:

	31 December 2022		31 December 2021	
	Financial Position – closing rate US\$	Comprehensive income – average rate US\$	Financial Position – closing rate US\$	Comprehensive income – average rate US\$
Swedish Krona	0.10	0.10	0.11	0.12
British £	1.21	1.21	1.35	1.38
Euro	1.07	1.05	1.13	1.18
Danish Krona	0.14	0.14	0.15	0.16
Australian \$	0.68	0.69	0.73	0.75
Singapore \$	0.75	0.74	0.74	0.74

Notes to the consolidated financial statements continued*Foreign currency translation***a) Transactions and balances**

Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at the reporting period end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the income statement.

b) Group companies

The results and financial position of all Group entities that have a functional currency different from the presentation currency are translated into the presentation currency as follows:

- Assets and liabilities for each balance sheet presented are translated at the closing rate at the date of the balance sheet.
- Income and expenses for each income statement are translated at the rate of exchange at the transaction date. Where this is not possible, the average rate for the period is used but only if there is no significant fluctuation in the rate; and
- Share capital, share premium, brought forward earnings are translated using the exchange rates prevailing at the dates of the transactions.

Exchange differences arising, if any, are recognised in other comprehensive income and accumulated in a foreign exchange translation reserve.

i. IFRS 16 Leases

As a lessee, the Group leases a portfolio of assets including properties, motor vehicles and other equipment. Under IFRS 16, the Group recognises right-of-use assets and lease liabilities for most of these leases.

The lease liability is initially measured at the present value of the lease payments that are not paid at the commencement date, discounted by using the rate implicit in the lease. If this rate cannot be readily determined, the Group uses its incremental borrowing rate.

Lease payments included in the measurement of the lease liability comprise:

- Fixed lease payments (including in-substance fixed payments), less any lease incentives receivable;
- Variable lease payments that depend on an index or rate, initially measured using the index or rate at the commencement date;
- The amount expected to be payable by the lessee under residual value guarantees;
- The exercise price of purchase options, if the lessee is reasonably certain to exercise the options; and
- Payments of penalties for terminating the lease, if the lease term reflects the exercise of an option to terminate the lease.

The lease liability is presented as a separate line in the consolidated statement of financial position. The lease liability is subsequently measured by increasing the carrying amount to reflect interest on the lease liability (using the effective interest method) and by reducing the carrying amount to reflect the lease payments made.

Right-of-use assets are measured at cost, less any accumulated depreciation and impairment losses, and adjusted for any re-measurement of lease liabilities. The cost of right-of-use assets includes the amount of lease liabilities recognised, initial direct costs incurred and lease payments made at or before the commencement date, less any lease incentive received. The Group has assessed its right-of-use assets for impairment and has concluded that there is no indication that the right-of-use assets are impaired.

The Group has lease contracts for properties used in its operations. Leases of properties generally have lease terms between two and ten years. The Group's obligations under its leases are secured by the lessor's title to the leased assets. The Group is restricted from assigning and subleasing the leased assets. The Group also has certain property leases with lease terms of twelve months or less and leases of other equipment with low-value underlying assets. The Group applies the 'short-term lease' and 'lease of low-value assets' recognition exemptions for these leases.

The following recognition exemptions and practical expedients are expected to be applied:

- application of a single discount rate to a portfolio of leases with reasonably similar characteristics;
- exclusion of initial direct costs from the measurement of the right-of-use asset at the date of initial application;
- exclusion of low value leases – leases for which the underlying assets is below the Group's capitalisation threshold;
- exclusion of short-term leases – leases with lease term ending within twelve months of the date of initial application.

j. Property, plant and equipment

Property, plant and equipment are held under the cost model and are stated at historical cost less accumulated depreciation and any accumulated impairment losses. Historical cost includes expenditure that is directly attributable to bringing the asset to the location and condition necessary for it to be capable of operating in the manner intended by management.

Notes to the consolidated financial statements continued

Depreciation is charged so as to allocate the cost of assets less their residual value over their estimated useful lives, using the straight-line method. The estimated useful lives range as follows:

Equipment	3 years
Furniture, fixtures and fittings	5 years
Purchased software	3 years
Leasehold improvement	shorter of life of lease or estimated useful life
Right-of-use assets	shorter of life of lease or estimated useful life

Right-of-use assets are depreciated over the shorter period of the lease term and the useful life of the underlying asset. If a lease transfers ownership of the underlying asset or the cost of the right-of-use asset reflects that the Group expects to exercise a purchase option, the related right-of-use asset is depreciated over the useful life of the underlying asset.

The assets' residual values, useful lives and depreciation methods are reviewed, and adjusted prospectively if appropriate, or if there is an indication of a significant change since the last reporting date.

Gains and losses on disposals are determined by comparing the proceeds with the carrying amount and are recognised in the profit or loss.

k. Intangible Assets**(i) Goodwill**

Goodwill is recognised to the extent that it arises through a business combination. It represents the difference between the cost of the acquisition and the fair value of net identifiable assets and liabilities acquired. Contingent consideration is included in cost at its acquisition date fair value and, in the case of contingent consideration classified as a financial liability, remeasured subsequently through profit or loss. Any contingent consideration payable in shares is classified as 'shares to be issued' in equity and remeasured subsequently through to this account if its not issued yet. When the shares are issued, they will transferred from 'shares to be issued' to share capital and share premium. Acquisition-related costs are expensed as incurred.

Goodwill is stated at cost less any accumulated impairment losses. Goodwill is allocated to appropriate cash generating units (those expected to benefit from the business combination). Goodwill is not amortised but is tested annually for impairment or whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. Negative goodwill (bargain purchase) is written back to the income statement in the period it is incurred.

(ii) Externally acquired intangible assets

Intangible assets acquired in a business combination are identified and recognised separately from goodwill where they satisfy the definition of an intangible asset. The cost of such intangible assets is their fair value at the acquisition date. All intangible assets acquired through business combination are amortised over their useful lives.

Subsequent to initial recognition, intangible assets acquired in a business combination are reported at cost less accumulated amortisation and accumulated impairment losses.

The significant intangibles recognised by the Group, their useful economic lives and the methods used to determine the cost of the intangibles acquired in a business combination are as follows:

Intangible asset	Useful economic life	Valuation method
Trademarks	3 to 7 years	Relief from royalty
Non-competition agreement	5 years	With or without method
Customer relationships	14 to 20 years	Excess earnings
Developed technology	7 years	Relief from royalty

(iii) Research and development

Expenditure on research activities as defined in IFRS is recognised in the income statement as an expense as incurred.

Expenditure on internally developed software products and substantial enhancements to existing software product is recognised as intangible assets only when the following criteria are met:

1. It is technically feasible to develop the product to be used or sold;
2. there is an intention to complete and use or sell the product;
3. the Group is able to use or sell the product;
4. use or sale of the product will generate future economic benefits;
5. adequate resources are available to complete the development; and
6. expenditure on the development of the product can be measured reliably.

Notes to the consolidated financial statements continued

The capitalised expenditure represents costs directly attributable to the development of the asset from the point at which the above criteria are met up to the point at which the product is ready to use. If the qualifying conditions are not met, such development expenditure is recognised as an expense in the period in which it is incurred.

Amortisation is charged on a straight-line basis over the useful life of the related asset which management estimate to be three years.

l. Impairment testing of intangible assets and property, plant and equipment

For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units). Those intangible assets including goodwill are tested for impairment at least annually. All other individual assets or cash-generating units are tested for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable.

An impairment charge is recognised for the amount by which the asset's or cash-generating unit's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of fair value, reflecting market conditions less costs to sell, and value in use based on an internal discounted cash flow evaluation. All assets are subsequently reassessed for indications that an impairment loss previously recognised may no longer exist.

m. Cash and cash equivalents

Cash and cash equivalents includes cash in hand, deposits held at call with banks, other short term highly liquid investments with original maturities of three months or less, and for the purpose of the statement of cash flows, bank overdrafts is included.

n. Taxation

Income tax expense represents the sum of the current tax and deferred tax charge for the year.

Current taxes are based on the results shown in the financial statements and are calculated according to local tax rules, using tax rates enacted or substantively enacted by the reporting date.

Deferred tax is recognised in respect of relevant temporary differences that have originated but not reversed at the balance sheet date. A deferred tax asset is recognised to the extent that it is probable that future taxable profits will be available against which temporary differences can be utilised.

Deferred income tax liabilities are recognised for all taxable temporary differences except:

- where the deferred income tax liability arises from the initial recognition of goodwill or of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit or loss nor taxable profit or loss; and
- in respect of taxable temporary differences associated with investments in subsidiaries, where the timing of the reversal of the temporary differences can be controlled and it is probable that the temporary differences will not reverse in the foreseeable future.

Deferred income tax assets are recognised for all deductible temporary differences, carry-forward of unused tax assets and unused tax losses, to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, and the carry-forward of unused tax assets and unused tax losses can be utilised, except:

- where the deferred income tax asset relating to the deductible temporary difference arises from the initial recognition of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects either the accounting profit or loss nor taxable profit or loss; and
- in respect of deductible temporary differences associated with investments in subsidiaries, deferred tax assets are only recognised to the extent that it is probable that the temporary differences will reverse in the foreseeable future and taxable profit will be available against which the temporary differences can be utilised.

Deferred income tax assets and liabilities are measured at the tax rates that are expected to apply to the year when the asset is realised or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the balance sheet date.

o. Share-based payment

In accordance with IFRS 2 'Share-based payments', the Group reflects the economic cost of awarding shares and share options to employees and Directors by recording an expense in the statement of comprehensive income equal to the fair value of the benefit awarded. The expense is recognised in the statement of comprehensive income over the vesting period of the award.

Fair value is measured by the use of a Black-Scholes model, which takes into account conditions attached to the vesting and exercise of the equity instruments. The expected life used in the model is adjusted, based on management's best estimate, for the effects of non-transferability, exercise restrictions and behavioural considerations.

An expense is recognised for awards that ultimately vest, as long as the option holder remains in employment with the Group.

Notes to the consolidated financial statements continued**p. Financial assets**

In accordance with IFRS 9, the Group's financial assets are initially recognised at fair value plus transaction costs. Subsequent to initial recognition, all financial assets are measured at amortised cost. The Group's financial assets are primarily loans and receivables.

Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They are included in current assets, except for assets with maturities greater than twelve months after the end of the reporting period. These are classified as non-current assets. The Group's loans and receivables financial assets comprise all trade and other receivables (excluding prepayments) and cash and cash equivalents included in the Consolidated Statement of Financial Position.

Short term trade receivables are measured at transaction price, less any impairment. Loans receivable are measured initially at fair value, including transaction costs, and are measured subsequently at amortised cost using the effective interest method, less any impairment.

Impairment of financial assets

The Group assesses, at each balance sheet date, whether there is objective evidence that a financial asset or a group of financial assets is impaired. For trade and other receivables, the Group applies the simplified approach permitted by IFRS 9, which requires expected lifetime losses to be recognised from initial recognition of the receivables; see Note 4 (Credit Risk) for further details.

Financial assets and liabilities are offset and the net amount reported in the Statement of Financial Position when there is an enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

q. Financial liabilities

Financial liabilities are recognised when, and only when, the Group becomes a party to the contracts which give rise to them and are classified as financial liabilities at fair value through profit or loss or loans and payables as appropriate.

Loans and payables

The Group's loans and payables comprise all trade and other payables (excluding other taxes and social security costs and deferred income) and loans. Short term payables are measured at the transaction price. Other financial liabilities, including bank loans are measured initially at fair value, net of transaction costs and are measured subsequently at amortised cost using the effective interest method, other than those categorised as fair value through profit or loss. The effective interest method is a method of calculating the amortised cost of a debt instrument and of allocating interest income over the relevant period.

Fair value through profit or loss

Fair value through profit or loss category comprises financial liabilities that are either held for trading or are designated to eliminate or significantly reduce a measurement or recognition inconsistency that would otherwise arise.

A financial liability is derecognised when the obligation under the liability is discharged, cancelled or expires.

When an existing financial liability is replaced by another from the same party on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a de-recognition of the original liability and the recognition of a new liability, and the difference in the respective carrying amounts is recognised in the income statement.

r. Fair value hierarchy

All financial instruments measured at fair value must be classified into of the levels below:

- Level 1: Quoted prices, in active markets.
- Level 2: Fair Inputs other than quoted market prices included within Level 1 that are observable for the asset or liability, either directly or indirectly.
- Level 3: Inputs that are not based on observable market data.

s. Share capital

Financial instruments issued by the Company are classified as equity only to the extent that they do not meet the definition of a financial liability or financial asset.

The Group has several classes of ordinary shares, denominated as US\$ ordinary shares, as set out in Note 21.

The Company's different classes of ordinary shares are classified as equity instruments.

t. Dividends

Dividend distributions to shareholders are recognised as financial liabilities upon declaration.

Notes to the consolidated financial statements continued**u. Events after the reporting date**

Any post-year-end event that provides additional information about the Group's financial position at the end of the reporting period (adjusting event) is reflected in the financial statements. Post-year-end events that are not adjusting events, if any, are disclosed when material to the financial statements. Details of such events are disclosed in note 26.

3 Critical accounting judgements and key sources of estimation uncertainty

In preparing the financial statements, the Directors make certain estimates and assumptions regarding the future. Estimates and judgements are continually evaluated based on historical experience and other factors, including the expectations of future events that are believed to be reasonable under the circumstances. In the future, actual experience may differ from these estimates and assumptions. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the financial period are discussed below.

Judgements and accounting estimates and assumptions

The preparation of financial information in conformity to IFRS requires the use of certain critical accounting estimates. It also requires the management to exercise their judgement in the process of applying the accounting policies which are detailed above. These judgements are continually evaluated by management and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The key judgements and underlying assumptions concerning the future and other key sources of estimation uncertainty at the statement of financial position date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial period are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

The judgements which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are discussed below:

(a) Transactions between entities under common control

In November 2019, Insight Venture Partners X LP, the ultimate owner of the Group, established Epsilon Group New Holdings Limited (Company) which is the immediate parent entity and holds 100% of the shares of Epsilon Group Holdings Limited (previously known as Epsilon Topco Limited and the former parent company for the consolidation of the Group). As a result of the accounting policy regarding entities under common control per Note 3, because the ultimate controlling party before and after the establishment of the Company in November 2019 is still Insight Venture Partners X LP, that owns 52% of shares of the Company, and the rights of all existing shareholders remained the same, the Company has been included in the consolidation in accordance with entities under common control method of consolidation.

The accounting estimates which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are discussed below:

(b) Amortisation period of capitalised contract costs

Sales commissions are contract costs which are capitalised under IFRS 15 (Note 16). Management has estimated the amortisation period of between three to five years, reflecting the average customer retention period by using the initial customer value life cycle of the products.

(c) Impairment of intangible assets and property, plant and equipment

The Group tests goodwill at least annually for impairment, and whenever there is an indication that the asset may be impaired. All other intangible assets and property, plant and equipment are tested for impairment when indicators of impairment exist. Impairment is determined with reference to the higher of fair value less costs to sell and for future periods, value in use. Value in use is estimated using discounted future cashflow. Significant assumptions are made in estimating future cashflows about future events including future market conditions, future growth rates and appropriate discount rates. Changes in these assumptions could affect the outcome of impairment reviews. The key assumptions used and the sensitivities in the assessment of the carrying value of the Group's cash generating unit are set out in Note 13.

(d) Impairment of investments and intercompany balances (applies to the Company Financial Statements only)

The Directors have reviewed the carrying value of cost of investments in subsidiaries of the Company with reference to current and future trading conditions. The investments have been reviewed with reference to a valuation based on a discounted free cash flow which the Directors consider to be an appropriate valuation methodology, in conjunction with the goodwill impairment review. The key assumptions used and the sensitivities in the assessment of the carrying value of the Company's investments and intercompany balances are set out in Note 13.

(e) Legal, regulatory and taxation matters

Given the nature of the Groups operations, at any one time the Group will have a number of open or active legal, regulatory or taxation matters under consideration, some of which can be material. However, on the basis of the information and professional advice available to the directors at the point of preparing these financial statements, no such open matters were deemed to lead to a probable outflow of material resources and as such no provisions, nor contingent liabilities have been recognised. The business has a process to regularly monitor all active legal, regulatory and taxation matters, for new information that may impact upon their outcome and acknowledge the inherently uncertainty and in some cases early stage of progression these matters.

Notes to the consolidated financial statements continued**4 Financial risk management****General objectives, policies and processes**

The overall objective of the Board is to set policies that seek to reduce risk as far as possible without unduly affecting the Group's competitiveness and flexibility. The Group reports in US\$. All funding requirements and financial risks are managed based on policies and procedures adopted by the Board of Directors.

The main risks arising from the Group's financial instruments are credit risk, interest rate risk, liquidity risk and foreign currency risk. The Board reviews and agrees policies for managing each of these risks, which are summarised below and also set out in the Strategic Report.

(i) Financial instruments by category - financial assets and liabilities

The principal financial instruments used by the Group, from which financial instrument risk arises, are as follows:

- Trade receivables
- Cash and cash equivalents
- Trade and other payables
- Borrowings, finance leases and preference shares.

Trade and other receivables are initially measured at fair value and subsequently at amortised cost. Book values and expected cash flows are reviewed by the Board and any impairment charged to the consolidated statement of comprehensive income in the relevant period.

Trade and other payables are measured at book value. The book value of financial assets and liabilities equates to their fair value.

A summary of the financial instruments held by category is provided below:

Financial assets	31 December 2022	31 December 2021
	\$'000	\$'000
Cash and cash equivalents	32,269	40,712
Trade receivables - due at reporting date	31,786	33,263
Trade receivables - not due at reporting date	58,827	61,661
Gross trade receivables	90,613	94,924
Less: bad debt provision	(6,692)	(6,452)
Trade receivables - net of provision	83,921	88,472
Accrued income - not due at reporting date	-	66
Other receivables	5,667	3,495
Financial assets at amortised cost	121,858	132,745

Trade receivables principally comprise amounts outstanding for sales to customers and are net of provision for doubtful recoverability. An impairment review of outstanding trade receivables is carried out at the period end and a specific amount provided for.

Financial liabilities

	31 December 2022	31 December 2021
	\$'000	\$'000
Trade payables	10,456	8,242
Accruals	34,103	32,818
Trade and other payables	44,559	41,060
Bank loans	618,776	637,902
12.5% preference shares	231,401	202,461
Finance lease and hire purchases	118	136
Loans and borrowings	850,295	840,499
Lease incentive accruals	21	93
Financial liabilities at amortised cost	894,875	881,652

Notes to the consolidated financial statements continued

Trade payables and accruals principally comprise amounts outstanding for trade purchases and ongoing costs.

Financial instruments not measured at fair value includes all of items above. The carrying value of these items approximates their fair value. The fair values of these items are based on their carrying values and the Directors consider that there were no material differences between the book values and fair values of these items at period-end.

Cash and cash equivalents

Cash and cash equivalents are mainly held in SEK and US dollars with others in Euro, AUD and other currencies for offices based in Asia Pacific region.

The Group's activities expose it to a variety of financial risks, mainly credit risk, interest rate risk, liquidity risk and foreign exchange risk.

Credit risk

Credit risk is the risk of financial loss to the Group if a customer or counterparty to a financial instrument fails to meet its contractual obligations. The Group is mainly exposed to credit risk from credit sales. At 31 December 2022 the Group has net trade receivables of \$83.9m (2021: \$88.5m).

The Group is exposed to credit risk in respect of these balances such that, if one or more customers encounter financial difficulties, this could materially and adversely affect the Group's financial results. The Group attempts to mitigate by entering contracts with customers with agreed credit terms. In addition, for new customers only, a time-limited licence is offered which will be withdrawn unless payment is received.

Customer credit risk is subject to the Group's established policy, procedures and control relating to customer credit risk management. Credit quality of a customer is assessed based on a credit rating scorecard and individual credit limits are defined in accordance with this assessment.

The Group's exposure to credit risk on its cash and cash equivalents is considered low as the bank accounts are with banks with high credit ratings.

The Group's trade receivables arising from all revenue are subject to the expected credit loss model. While cash and cash equivalents and other contract assets are also subject to the impairment requirements of IFRS 9, the identified impairment loss is immaterial. The Group applies the IFRS 9 simplified approach to measuring expected credit losses which uses a lifetime expected loss allowance for all trade receivables. To measure the expected credit losses, trade receivables have been grouped based on shared credit risk characteristics and the days past due. The average credit period on sales of goods is 30 days. The expected loss rates are based on the payment profiles of trade receivables over a period of 12 months to 31 December 2022, and the corresponding historical credit losses experienced within these periods. The historical loss rates are adjusted to reflect current and forward-looking information on economic factors affecting the ability of the customers to settle the receivables.

The Group's historical credit loss experience does not show significantly different loss patterns for different customer segments, the provision for loss allowance based on past due status is not further distinguished between the Group's different customer base.

	Not past due \$'000	Trade receivables – days past due					Total \$'000
		< 30 \$'000	31 - 60 \$'000	61-90 \$'000	91-120 \$'000	>120 \$'000	
<i>Expected credit loss (ECL) rate</i>	1.5%	1.5%	10.6%	18.3%	45.3%	41.9%	7.4%
<i>Estimated total gross carrying amount at default</i>	58,827	11,659	7,117	2,579	1,397	9,035	90,614
<i>Lifetime ECL allowance</i>	868	179	753	472	633	3,787	6,692

Notes to the consolidated financial statements continued

The amounts shown in the banble above represent the Group's maximum exposure to credit risk at the end of year.

The reconciliation of the closing loss allowance on trade receivables to the opening loss allowance is shown in Note 15.

The Group writes off a financial asset when there is information indicating that the debtor is in severe financial difficulty and there is no realistic prospect of recovery, e.g. when the debtor has been placed under liquidation or has entered into bankruptcy proceedings, or in the case of trade receivables, when the amounts are over 12 months past due, whichever occurs sooner. Financial assets written off may still be subject to enforcement activities under the Group's recovery procedures, taking into account legal advice where appropriate. Any recoveries made are recognised in profit or loss.

Interest rate risk

The Group is exposed to cash flow interest rate risk from long-term borrowings at variable rate. The Group's bank borrowings and other borrowings at 31 December 2022 were \$618.9m (2021: \$638.0m). The Group's exposure to interest rate risk on the finance leases is considered low as the outstanding balance at year end is not significant.

The following table demonstrates the sensitivity to a 1 percent change (lower/higher) to the interest rates of the following borrowings at 31 December 2022 to the profit before tax and net assets for the period:

	Year ended 31 December 2022	Year ended 31 December 2021
	Increase/(decrease) of profit before tax and net assets	
	\$'000	\$'000
USD-denominated bank borrowings	+/- 4,099	+/- 3,018
GBP-denominated bank borrowings	+/- 543	+/- 610
EUR-denominated bank borrowings	+/- 1,756	+/- 1,991

(ii) Liquidity risk

Liquidity risk arises from the Group's management of working capital. It is the risk that the Group will encounter difficulty in meeting its financial obligations as they fall due. The Group's policy is to ensure that it will always have sufficient cash to allow it to meet its liabilities when they become due. To achieve this aim, it seeks to maintain cash balances to meet expected requirements for a period of at least 30 days. The table below analyses the Group's financial liabilities by contractual maturities. All amounts disclosed in the table are the undiscounted contractual cash flows as at 31 December 2022:

31 December 2022	Within 1 year \$'000	1-2 years \$'000	2-5 years \$'000	More than 5 years \$'000
Trade and other payables and accruals	54,171	-	-	-
Bank loans (secured)	6,476	6,476	610,443	-
Finance leases and hire purchases	3,937	658	829	335
Total	64,585	7,134	611,272	335
31 December 2021	Within 1 year \$'000	1-2 years \$'000	2-5 years \$'000	More than 5 years \$'000
Trade and other payables and accruals	45,466	543	-	-
Bank loans (secured)	5,296	5,296	631,337	-
Other loans	4,725	-	-	-
Finance leases and hire purchases	3,249	1,026	1,301	526
Other long term liability	17	988	-	-
Total	58,753	7,853	632,638	526

Notes to the consolidated financial statements continued**Foreign exchange risk****Functional and presentational currency**

Items included in the financial statements are measured using the currencies of the primary economic environment in which the Company and its subsidiaries operate ("the functional currency") which are considered by the Directors to be the Swedish Krona (SEK) and US Dollars (\$). The financial statements are presented in US Dollars.

Transactions and balances

Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the statement of comprehensive income.

Transactions in the accounts of individual Group companies are recorded at the rate of exchange ruling on the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are translated at the rates ruling at the year end. All differences are taken to the statement of comprehensive income.

Foreign exchange risk arises when Group entities enter into transactions denominated in a currency other than their functional currency. The Group's policy is, where possible, to allow customers to settle liabilities denominated in the customer's functional currency, being primarily \$ or SEK.

The Group is predominantly exposed to currency risk on sales and purchases made from customers and service providers based in the USA and the Euro-zone and Sweden. Sales and purchases from customers, service providers and suppliers are made on a central basis and the risk is monitored centrally. Apart from these particular cash-flows the Group aims to fund expenses and investments in the respective currency and to manage foreign exchange risk at a local level by matching the currency in which revenue is generated and expenses are incurred.

The Group has not entered into any forward exchange contracts for the current period but are looking into this type of derivative for the next financial year to manage its foreign exchange risk.

As at 31 December 2022, the Group's net exposure to foreign exchange risk was as follows for those entities with Pound Sterling, Swedish Krona, Euro and other functional currencies:

	SEK \$'000	GBP \$'000	EURO \$'000	Other Currencies \$'000	Total \$'000
As at 31 December 2022					
Trade and other receivables	18,588	12,820	7,999	11,011	50,418
Cash and cash equivalents	1,828	2,070	3,887	6,692	14,478
Trade and other payables	(48,803)	(4,244)	(2,550)	(123)	(55,721)
Loans & borrowings	-	(52,144)	(174,679)	-	(226,823)
Financial assets/(liabilities)	(28,387)	(41,499)	(165,343)	17,580	(217,648)
As at 31 December 2021					
Trade and other receivables	26,227	10,101	6,662	6,479	49,469
Cash and cash equivalents	2,953	16,589	21,196	5,680	46,418
Trade and other payables	(11,899)	(2,159)	(3,916)	(892)	(18,866)
Loans & borrowings	(6,204)	(54,077)	(185,307)	-	(245,588)
Financial assets/(liabilities)	11,077	(29,546)	(161,365)	11,267	(168,567)

Notes to the consolidated financial statements continued

The impact of 10% movement in foreign exchange rate of \$ will result in an increase/(decrease) of profit after tax and financial assets/(liabilities) by \$21.8m for 2022 (2021: \$16.8m).

The average exchange rate and closing rate used for the year to 31 December 2022 are as follow:

	31 December 2022		31 December 2021	
	\$ Average rate	\$ Closing rate	\$ Average rate	\$ Closing rate
SEK	0.10	0.10	0.12	0.11
GBP	1.21	1.21	1.38	1.35
EUR	1.05	1.07	1.18	1.13

Capital risk management

The Group's capital is made up of share capital, foreign currency reserve and retained losses.

The Group's objectives when maintaining capital are:

- To safeguard the entity's ability to continue as a going concern, so that it can continue to provide returns for shareholders and benefits for other stakeholders;
- To provide an adequate return to shareholders by pricing products and services commensurately with the level of risk; and
- To minimise the cost of capital and attempt to optimise the capital structure, which currently means maintaining equity funding and keeping debt levels to a manageable level.

To meet these objectives, the Group reviews the budgets and forecasts on a quarterly basis to ensure there is sufficient capital to meet the needs of the Group through to profitability and positive cash flow.

The capital structure of the Group consists of shareholders' equity as set out in the consolidated statement of changes in equity. All working capital requirements are financed from existing cash resources.

Whilst the Group does not currently pay dividends it is part of the capital strategy to provide returns for shareholders and benefits for other members in the future. However, the Group is planning growth and it will continue to be important to maintain the Group's credit rating and ability to borrow should acquisition targets become available.

Capital for further development of the Group's activities will, where possible, be achieved by share issues or other finance as appropriate.

The Group also monitors capital on the basis of gearing ratio. The gearing ratio is based on the net debt as a percentage of total capital. The gearing ratios are as follows:

	31 December 2022 \$'000	31 December 2021 \$'000
Total interest bearing bank borrowings and finance leases	618,894	638,038
12.5% preference shares	231,401	202,461
Total loans and borrowings	850,295	840,499
Less: cash and cash equivalents (Note 17)	(32,269)	(40,712)
Less: restricted cash (Note 15)	(1,006)	(809)
Net debt	817,020	798,978
Total equity	373,648	521,173
Total capital	1,190,668	1,320,151
Gearing ratio	69%	61%
Gearing ratio excluding preference shares	49%	45%

Notes to the consolidated financial statements continued

An analysis of changes in net debt is shown below:

	Total Loans and \$'000	Obligations under finance leases \$'000	Less: cash and cash equivalents \$'000	Less: restricted cash \$'000	Net Debt \$'000
At 1 January 2022	840,363	136	(40,712)	(809)	798,978
Cashflow from operations	-	-	(54,622)	-	(54,622)
Movement on restricted cash	-	-	-	(197)	(197)
Cash outflow due to investing	-	-	4,994	-	4,994
Foreign exchange movements	(16,491)	-	753	-	(15,739)
Proceeds from loans and	-	-	-	-	-
Cash outflow on principal and interest payments	(51,942)	-	51,942	-	-
Preference shares dividend accrual	28,940	-	-	-	28,940
Finance expense	49,307	-	-	-	49,307
Finance leases	-	(18)	5,539	-	5,521
Payment of bank loans of acquired subsidiaries	-	-	-	-	-
Proceeds on issue of ordinary shares	-	-	(163)	-	(163)
At 31 December 2022	850,177	118	(32,269)	(1,006)	817,020

	Total Loans and \$'000	Obligations under finance leases \$'000	Less: cash and cash equivalents \$'000	Less: cash restricted for interest payments \$'000	Net Debt \$'000
At 1 January 2021	759,424	224	(63,616)	(8,433)	687,599
Cashflow from operations	-	-	(64,712)	-	(64,712)
Cash restricted for interest	-	-	-	7,624	7,624
Cash outflow due to investing	-	-	118,586	-	118,586
Foreign exchange movements	(19,025)	-	(1,383)	-	(20,408)
Proceeds from loans and	295,083	-	(295,083)	-	-
Cash outflow on principal and interest payments	(261,748)	-	261,748	-	-
Preference shares dividend accrual	24,452	-	-	-	24,452
Finance expense	42,177	-	-	-	42,177
Finance leases	-	(88)	3,915	-	3,827
Payment of bank loans of acquired subsidiaries	-	-	-	-	-
Proceeds on issue of ordinary shares	-	-	(167)	-	(167)
At 31 December 2021	840,363	136	(40,712)	(809)	798,978

Notes to the consolidated financial statements continued

5 Segmental analysis

(a) Revenue

	Year ended 31 December 2022 US\$'000	Year ended 31 December 2021 US\$'000
Recurring software licence revenue (including maintenance and support)	345,503	309,597
Professional services and training	32,368	31,718
Non-recurring software licence revenue	472	506
Total revenue	378,343	341,821

(b) Geographic segment – secondary basis

The Group operates in four main geographic areas: the Nordic region, United Kingdom and Ireland, Continental Europe, the Americas, and the rest of the world. The following analysis of the Group's revenue is based on the geographic location of customers irrespective of the origin of the goods or services.

	Year ended 31 December 2022 Revenue US\$'000	Year ended 31 December 2021 Revenue US\$'000
Nordic region	61,447	67,174
United Kingdom and Ireland	39,539	38,855
Continental Europe	39,834	45,991
The Americas	211,376	171,532
Rest of World	26,147	18,269
Total	378,343	341,821

6 Other income

	Year ended 31 December 2022 US\$'000	Year ended 31 December 2021 US\$'000
Release of historic provisions	1,235	-
Gain on modification of loans	-	4,054
Miscellaneous	6	-
Total	1,241	4,054

7 Exceptional items

	Year ended 31 December 2022 US\$'000	Year ended 31 December 2021 US\$'000
Exceptional items incurred during the period:		
Intangible impairment (note 13)	-	36,298
Acquisition expenses	2,801	5,423
Restructuring costs	2,503	7,817
System implementation and integration costs	3,859	2,957
Onerous contracts	2,539	-
Total	11,702	52,495

Acquisition expenses of \$2,801,000 relates to retention bonuses paid to retain key employees from acquired entities IFRS 3 acquisition accounting requires any acquisition related costs that are not specifically related to issuing debt or an entity's own equity shares to be expensed as incurred.

Restructuring costs of \$2,503,000 were incurred in relation to severance payments, rebranding and legal costs related to restructuring and entity rationalisation.

System implementation and integration costs of \$3,859,000 were incurred in relation to post acquisition integration activities and implementation of new software.

Onerous contracts costs of \$2,539,000 were incurred in relation to lease contract from which the Group expects no future economic benefit and duplicate software contracts in previously acquired subsidiaries.

These expenses are labelled as exceptional items on the basis that they do not relate to the underlying trading of the Group.

The income tax impact of the exceptional items, which the Group expects to be deductible, is \$2.4m at the group tax rate of 20.6%.

Notes to the consolidated financial statements continued

8 Loss from operations

	Year ended 31 December 2022 US\$'000	Year ended 31 December 2021 US\$'000
The loss from operations is stated after charging:		
Audit fees - Company	212	381
- Company's subsidiaries	713	577
Non-audit fees - tax advisory, compliance and other assurance services	815	129
Net increase in bad debt provision	240	2,248
Depreciation of property, plant and equipment (Note 12)	2,700	3,034
Depreciation of right-of-use asset (Note 14)	2,398	2,968
Amortisation of intangible assets included in administrative expenses (Note 13)	51,982	58,880
Intangibles impairment (Note 13)	-	36,298
Exceptional items excluding intangibles impairment (Note 7)	11,702	16,197
Research and development expenses (after R&D capitalisation and amortisation)	50,933	33,984
Staff costs (Note 9)	193,314	145,937
Foreign exchange losses	21,752	6,654

Research and development expenses exclude \$1.52m (2021: \$1.94m) of capitalised development costs.

9 Staff numbers and costs

Staff costs (including Directors' emoluments) incurred in the period included in cost of sales and administrative expenses were as follows:

	Year ended 31 December 2022 US\$'000	Year ended 31 December 2021 US\$'000
Wages and salaries	167,231	123,579
Social security costs	16,617	15,053
Defined contribution pension cost	6,318	3,812
Share based payment expense	3,148	3,493
Total	193,314	145,937

Included in wages and salaries

The average number of employees (including Directors) during the period was made up as follows:

	31 December 2022 Number	31 December 2021 Number
Management	11	11
Operations and administration	1,428	1,170
Total staff	1,439	1,181

Key management personnel (comprising Directors) compensation was made up as follows:

	Year ended 31 December 2022 US\$'000	Year ended 31 December 2021 US\$'000
Salaries	758	563
Defined contribution pension cost	15	-
Short-term benefits	13	13
Share based payments	456	515
Total	1,242	1,091

Notes to the consolidated financial statements continued

Information regarding the highest paid Director is as follows:

	Year ended 31 December 2022 US\$'000	Year ended 31 December 2021 US\$'000
Salaries	758	563
Defined contribution pension cost	15	-
Short-term benefits	13	13
Share based payments	169	338
Total	955	914

10 Finance income and expense

	Year ended 31 December 2022 US\$'000	Year ended 31 December 2021 US\$'000
Finance income		
Interest income from customers	-	4
Bank interest income	36	3
Unwinding of interest on lease receivable	67	3
Total	103	10

	Year ended 31 December 2022 US\$'000	Year ended 31 December 2021 US\$'000
Finance expenses		
Interest on bank loans and overdrafts	45,543	39,903
Accretion of interest on lease obligation liability (note 14)	818	882
Dividends on 12.5% preference shares	28,940	24,452
Amortisation of debt issue costs	3,764	4,438
Total	79,065	69,675

11 Income tax**Analysis of the tax credit**

	Year ended 31 December 2022 US\$'000	Year ended 31 December 2021 US\$'000
Current tax		
Adjustments in respect of prior years	(2,815)	1,894
Overseas tax	5,009	10,111
Total current tax charge	2,194	12,005

The standard rate of corporation tax applied to the UK reported profit is 19%. Taxation for other jurisdictions is calculated at the rates prevailing in the respective jurisdictions.

Deferred tax		
Origination and reversal of timing differences	(15,285)	(11,165)
Adjustments in respect of prior years	(248)	(4,126)
Tax rate change relating to future periods	-	2,531
Total deferred tax credit	(15,533)	(12,760)
Total tax credit	(13,339)	(755)

Finance Act 2021 increases the UK corporation tax rate from 19% to 25% effective 1 April 2023. Deferred tax for temporary/timing differences that are forecast to unwind in the UK on or after 1 April 2023 has been re-measured and recognised at 25%.

Notes to the consolidated financial statements continued

In addition to the amount charged to profit or loss, the following amount relating to tax has been recognised in other comprehensive income as items that may be reclassified subsequently to profit or loss:

	Year ended 31 December 2022 US\$'000	Year ended 31 December 2021 US\$'000
Income tax		
Income tax relating to foreign exchange differences that will not be reclassified subsequently to profit or loss	-	-
Deferred tax		
Exchange loss on translation of foreign operations	(5,762)	(4,112)
Deferred tax asset on share-based payment transactions	-	-

Factors affecting the tax charge

The reasons for the difference between the actual tax charge for the period and the applicable rate of corporation tax applied to the result for the period are as follows:

	Year ended 31 December 2022 US\$'000	Year ended 31 December 2021 US\$'000
Loss before tax	(113,924)	(105,536)
Applicable rate of corporation tax	20.6%	20.6%
Loss before tax multiplied by the applicable rate of corporation tax	(23,468)	(21,740)
Tax effects of:		
Non-deductible expenses and non-taxable income	2,332	(1,209)
Non-deductible interest	10,999	11,230
Movement in unrecognised deferred tax	(2,612)	3,542
Adjustments in respect of prior years	(3,062)	(2,154)
Different tax rates of subsidiaries operating in other jurisdictions, current and future tax rates	2,472	9,576
Total tax credit	(13,339)	(755)

The applicable rate of corporation tax is 20.6% (2021: 20.6%) being the tax rate for Sweden which is considered the most representative rate for the group given the relative levels of operations across the jurisdictions.

No deferred tax asset has been recognised in respect of \$101.7m (2021: \$108.8m) of gross carried forward losses, disallowed interest expenses and other temporary timing differences as the timing and extent of future taxable profits are uncertain. The unrecognised losses may be carried forward indefinitely.

The 2022 tax charge does not reflect the potential taxable benefit from R&D credits across the US entities which arise as a result of measures included in the US Inflation Reduction Act 2022. The appropriate analysis of the group costs will be performed prior to the submission of the 2022 US tax returns in order to determine the level of R&D credit available. There is significant uncertainty over the level of claim available, particularly reflecting technical uncertainties in the application of this new legislation to the specific facts of the group, and accordingly we are unable to accurately estimate the claim for inclusion in the group accounts at the balance sheet date.

Notes to the consolidated financial statements continued

12 Property, plant and equipment

	Equipment including motor vehicles \$'000	Furniture and fixtures \$'000	Leasehold improvements \$'000	Software \$'000	Total \$'000
Cost					
At 1 January 2022	3,891	1,921	1,701	2,440	9,953
Additions	2,483	8	222	861	3,574
Disposals	(2,206)	6	-	(252)	(2,452)
Foreign exchange movement	(726)	(81)	(113)	(473)	(1,393)
At 31 December 2022	3,442	1,854	1,810	2,576	9,682
Depreciation					
At 1 January 2022	2,221	637	1,265	776	4,899
Charge for the period	1,609	69	112	910	2,700
Disposals	(2,206)	6	-	(252)	(2,452)
Foreign exchange movement	(520)	(32)	(36)	(395)	(983)
At 31 December 2022	1,104	680	1,341	1,039	4,164
Net book value					
At 1 January 2022	1,670	1,284	436	1,664	5,054
At 31 December 2022	2,338	1,174	469	1,537	5,518

13 Intangible assets

	Customer relationships \$'000	Developed technology \$'000	Trademarks \$'000	Non Competition Agreements \$'000	Capitalised R&D \$'000	Goodwill \$'000	Total \$'000
COST							
At 1 January 2022	446,223	163,582	66,205	500	18,564	1,115,889	1,810,963
Additions	-	-	-	-	1,523	167	1,690
Foreign exchange movement	(25,783)	(11,234)	(6,722)	-	(2,429)	(83,142)	(129,310)
At 31 December 2022	420,440	152,348	59,483	500	17,658	1,032,914	1,683,343
AMORTISATION							
At 1 January 2022	55,038	50,587	53,615	120	11,003	184,955	355,318
Charge for the period	22,644	22,132	2,290	100	4,816	-	51,982
Foreign exchange movement	(4,450)	(5,449)	(6,722)	-	(1,398)	(17,547)	(35,566)
At 31 December 2022	73,232	67,270	49,183	220	14,421	167,408	371,734
NET BOOK VALUE							
At 1 January 2022	391,185	112,995	12,590	380	7,561	930,934	1,455,645
At 31 December 2022	347,208	85,078	10,300	280	3,237	865,506	1,311,609

Notes to the consolidated financial statements continued

Customer relationships, developed technology and trademarks have been recognised as intangible assets on the balance sheet as they meet the criteria of an intangible asset - the asset is separable from the acquired entity, arises from contractual or legal rights, it is controlled by the acquired entity, it provides a probable source of future economic benefits and the fair value can be measured reliably.

The identification and initial recognition of these intangibles are arrived at by using appropriate valuation techniques, as described in Note 4 under accounting judgements – (b) intangible assets.

These intangible assets are amortised on a straight line basis over their useful economic lives, which are re-assessed annually.

Trademarks at balance sheet date include Optimizely trademarks of \$10,219,000 with remaining useful economic life of 57 months and Zaius trademarks of \$81,000 with remaining useful economic life of 14 months.

At the balance sheet date, the following amounts are included in customer relationships:

Recognised on acquisition of the Episerver group	\$ 196,286,000	with remaining useful economic life of 189 months
Recognised on acquisition of Optimizely	\$ 109,528,000	with remaining useful economic life of 177 months
Recognised on other acquisitions	\$ 41,394,000	with remaining useful economic life of 130 to 215 months

At the balance sheet date, the following amounts are included in developed technology:

Recognised on acquisition of the Episerver group	\$ 27,559,000	with remaining useful economic life of 33 months
Recognised on acquisition of Optimizely	\$ 36,420,000	with remaining useful economic life of 57 months
Recognised on other acquisitions	\$ 21,099,000	with remaining useful economic life of 46 to 71 months

Goodwill and impairment review

The Group has goodwill that has been acquired through business combinations but does not hold any intangible assets that have indefinite lives.

The approach of the Group is to test impairment annually on the carrying value of goodwill, based on the estimated recoverable amount of the cash generating unit ('CGU') to which goodwill has been allocated. All of the Group's goodwill is tested at an aggregate level reflective of the business.

Fair value less cost of disposal is used to estimate the recoverable amount of newly acquired CGUs and the value in use is used to estimate the recoverable amount of all other CGUs. Value in use is calculated as the present value of future cashflows using a discounted cash flow. In preparing the discounted cash flows calculation management uses projected cash flows based on board approved forecasts for the next 5 years for all CGUs.

The assumptions applied in the fair value less cost of disposal is a level 3 hierarchy based on unobservable market rate. Please refer to sensitivities performed below.

Sensitivity to changes in assumptions - value in use (brought forward Goodwill)

This consists of all subsidiaries. Carrying value of goodwill at year end is \$865,506,000 (2021: \$930,934,000) of which \$5,835,000 is allocated to the 'Welcome' CGU.

The key assumptions used by management are operating cash flows, discount rate of 12.1% (2021: 11.9%) and terminal growth rate of 2.3% (2021: 1.8%). The impacts of changes to these assumptions are:

Assumption	Change in assumption (base points)	Change in recoverable amount
Discount rate	+/- 0.5%	- 18% /+ 19%
Terminal growth rate	+/- 0.5%	+ 14%/- 12%

If the following changes were made to these assumptions the carrying amount would equal the recoverable amount:

Discount rate - increase	4%
Terminal growth rate - decrease	6.3% (base points)

As a result of the impairment analysis performed above it was determined that the value in use was higher than the carrying value of Goodwill. As such the group recognised no impairment in the period (2021: \$36,298,000).

Notes to the consolidated financial statements continued

14 Right-of-use assets and lease liabilities

Set out below are the carrying amounts of right-of-use assets recognised and the movements during the year:

	Properties \$'000
COST	
At 1 January 2022	14,424
Additions	2,347
Lease modifications	(8)
Derecognition of right-of-use assets	(4,860)
Foreign exchange movement	(828)
At 31 December 2022	11,075
AMORTISATION	
At 1 January 2022	5,654
Charge for the period	2,398
Derecognition of right-of-use assets	(1,984)
Foreign exchange movement	(422)
At 31 December 2022	5,646
CARRYING AMOUNT	
At 31 December 2021	8,770
At 31 December 2022	5,429

Set out below are the carrying amounts of lease liabilities and the movements during the year:

	2022 \$'000	2021 \$'000
At 1 January	11,505	9,096
Additions	2,347	4,082
Lease modifications	55	1,786
Accretion of interest	818	882
Payments	(5,521)	(3,827)
Foreign exchange movement	(471)	(514)
At 31 December	8,733	11,505
Current	4,761	4,669
Non-Current	3,971	6,836
At 31 December	8,732	11,505

The discount rate used is the Group's incremental borrowing rate of 10%, as the interest rate implicit in the leases cannot readily be determined.

During the year, three of the leased properties have been sub-let by the Group. The leases receivable mature within one year. The Group recognised interest income on lease receivables of \$67,000 (2021:\$3,000).

During the year, right-of-use assets with cost of \$1,600,000 and carrying amount of nil were derecognised as a result of lease terminations. Right-of-use assets with cost of \$3,260,000 and carrying amount of \$2,876,000 were derecognised as a result of the Group vacating properties and subletting one of them. A loss of \$2,876,000 (2021: gain of \$96,000) is presented as part of Exceptional Costs.

The Group recognised \$155,000 in profit and loss relating to short-term leases.

The following table sets out a maturity analysis of lease payments, showing the undiscounted lease payments to be received after the reporting date.

	31 December 2022 \$'000	31 December 2021 \$'000
Maturity analysis:		
Year 1	4,962	5,521
Year 2	2,642	4,630
Year 3	1,409	1,804
Year 4	230	1,065
Year 5	235	230
Onwards	362	597
Total	9,840	13,847

Notes to the consolidated financial statements continued

15 Trade and other receivables

	2022	2021
	\$'000	\$'000
Current		
Trade receivables	90,614	94,924
Provision for doubtful debt	(6,692)	(6,452)
Trade receivables	83,922	88,472
Prepayments	8,946	7,228
Restricted cash	1,006	809
Accrued income	-	66
Other receivables	5,667	3,495
Contract costs capitalised (note 16)	9,024	9,030
Total	108,565	109,100
Non-current		
Long term prepaid assets	1,440	2,706
Other long term receivables	3,716	3,025
Contract costs capitalised (note 16)	15,643	18,816
Total	20,799	24,547

Trade receivables comprise amounts outstanding for trade sales. The average credit period taken for trade sales is 62 days (2021: 65 days). For most customers no interest is charged on the trade receivables for the first five days from the due date of the invoice. Thereafter, interest is charged on the outstanding balances at various interest rates. The Group has financial risk management policies in place to ensure that all receivables are paid within the pre-agreed credit terms.

Amounts reclassified out of cash and cash equivalents are shown above in restricted cash. This includes credit card collateral, amounts restricted by letter of credits associated with leases and security deposits from subleases.

The reconciliation of the closing loss allowance on trade receivables to the opening loss allowance is shown below.

Bad debt provision

	2022	2021
	\$'000	\$'000
At 1 January	6,452	4,094
Increase in loss allowance	240	2,248
Acquisition of Subsidiary	-	110
At 31 December	6,692	6,452

16 Contract costs

Incremental costs of obtaining contracts, such as sales commissions, are capitalised and amortised on a systematic basis that is consistent with the transfer to the customer of the goods or services to which the asset relates (i.e. over the estimated period of benefit). Applying the practical expedient in paragraph 94 of IFRS 15, the Group recognises the incremental costs of obtaining a contract as an expense when incurred if the amortisation period of the assets that the Group otherwise would have recognised is one year or less. Capitalised incremental costs are amortised over the period the related revenues are recognised. Movements on the contract costs balance are as follows:

	2022	2021
	\$'000	\$'000
Opening balance as at 1 January	27,846	14,744
Capitalisation during the period	15,382	31,025
Amortisation during the period	(17,772)	(18,095)
Exchange differences	(789)	172
At 31 December	24,667	27,846
Current	9,024	9,030
Non-Current	15,643	18,816
At 31 December	24,667	27,846

Notes to the consolidated financial statements continued

17 Cash and cash equivalents

	2022	2021
	\$'000	\$'000
Cash at bank and in hand	32,269	40,712

Cash and cash equivalents comprise cash and short-term bank deposits with an original maturity of three months or less, net of outstanding bank overdrafts. The carrying amount of these assets is approximately equal to their fair value. Cash and cash equivalents at the end of the reporting period as shown in the consolidated statement of cash flows can be reconciled to the related items in the consolidated reporting position as shown above.

18 Trade and other payables

	2022	2021
	\$'000	\$'000
Current		
Deferred income	153,283	142,810
Accruals	34,103	32,818
Trade payables	10,456	8,242
Other taxes and social security costs	4,517	4,135
Total Current	202,359	188,005
Non-current		
Deferred income	5,215	5,649
Lease incentive accruals	21	93
Total Non-current	5,236	5,742
Total	207,595	193,746

Deferred income relates to the remaining performance obligation that are unsatisfied at the period end. The Group expects to recognise this amount as revenue in line with the revenue recognition policy in Note 2d.

Trade payables and accruals principally comprise amounts outstanding for trade purchases and ongoing costs. The average credit period taken for trade purchases is 18 days. For most suppliers no interest is charged on the trade payables for the first 30 days from the date of the invoice. Thereafter, interest is charged on the outstanding balances at various interest rates. The Group has financial risk management policies in place to ensure that all payables are paid within the pre-agreed credit terms.

19 Loans and borrowings

	2022	2021
	\$'000	\$'000
Current		
Syndicate bank loans	6,477	6,646
Obligations under finance lease and hire purchase contracts	118	136
Total Current	6,595	6,782
Non-current		
Syndicate bank loans	612,299	631,256
Non-redeemable 12.5% preference shares	231,401	202,461
Total Non-current	843,700	833,717
Total	850,295	840,499

• The loans and borrowings are initially recognised at fair value and subsequently measured at amortised cost. The carrying value of the loans and borrowings approximates to their fair value at balance sheet date.

• The syndicated bank loans are secured by a charge over certain assets of the Group.

• Obligations under finance lease and hire purchase contracts are secured on the assets to which they relate.

• The Group's outstanding bank term loans at 31 December 2022 were \$618.8m (2021: \$638.0m). The Group has two principal bank loans which is split into the respective currency tranches:

2018 loan - USD Tranche

A loan of \$136.5m was taken out on 9 October 2018 as part of the funding of the acquisition of the Episerver Group of companies. Repayments commenced on 31 March 2019 and continue quarterly at an amount of 0.25% (\$0.341m) of the principal amount. To the extent not previously paid, the loan shall be due and payable on the Term Maturity Date, being 9 October 2024. On 26 May 2021, the Group refinanced the loan and extended the Term Maturity Date to 9 April 2026.

The loan carries an interest rate of 6.00% above Alternate Base Rate and interest is paid on a monthly basis, and quarterly from August 2020.

Notes to the consolidated financial statements continued*2018 loan - GBP Tranche*

A loan of £44.8m was taken out on 9 October 2018 as part of the funding of the acquisition of the Episerver Group of companies. Repayments commenced on 31 March 2019 and continue quarterly at an amount of 0.25% (£0.112m) of the principal amount. To the extent not previously paid, the loan shall be due and payable on the Term Maturity Date, being 9 October 2024. On 26 May 2021, the Group refinanced the loan and extended the Term Maturity Date to 9 April 2026.

The loan carries an interest rate of 6.5326% above Alternate Base Rate and interest is paid on a monthly basis, and quarterly from August 2020.

2018 loan - EUR Tranche

A loan of €170.0m was taken out on 9 October 2018 as part of the funding of the acquisition of the Episerver Group of companies. Repayments commenced on 31 March 2019 and continue quarterly at an amount of 0.25% (€0.425m) of the principal amount. To the extent not previously paid, the loan shall be due and payable on the Term Maturity Date, being 9 October 2024. On 26 May 2021, the Group refinanced the loan and extended the Term Maturity Date to 9 April 2026.

The loan carries an interest rate of 6.0% above Alternate Base Rate and interest is paid on a monthly basis, and quarterly from August 2020.

2019 loan

As part of the funding of the acquisitions of Idio and Insite in 2019, Episerver Group drew down on a Revolving Credit and Security Agreement held with Silicon Valley Bank and Citibank (as part of a group of borrowers under the Insight Partners portfolio). Funds of \$22.5m and \$58.0m were drawn down on 13 November 2019 and 11 December 2019.

The loan carries an interest rate of 1.35% below WSJ US Prime Rates and interest is paid on a monthly basis.

On 26 May 2021 the Group concluded a refinancing exercise, detailed in Note 28, resulting in the full repayment of the 2019 loan.

2020 Loan

A loan of \$100.0m was taken out on 19 October 2020 as part of the funding of the acquisition of the Optimizely group of companies. Repayments commenced on 31 March 2021 and continue quarterly at an amount of 1.00% (\$1.0m) of the principal amount.

The loan carries an interest rate of 7.50% above a 1% LIBOR floor and interest is paid on a quarterly basis.

On 26 May 2021 the Group concluded a refinancing exercise, detailed in Note 28, resulting in the full repayment of the 2020 loan.

2021 Loan

A loan of \$205.0m was taken out on 26 May 2021 after the refinancing exercise and used for repayment of 2019 loan and 2020 loan. Repayments commenced on 30 June 2021 and continue quarterly at an amount of 0.25% (\$0.513m) of the principal amount. To the extent not previously paid, the loan shall be due and payable on the Term Maturity Date, being 9 April 2026.

A loan of \$70.0m was taken out on 21 December 2021 as part of the funding of Welcome. Repayments commenced on 31 March 2022 and continue quarterly at an amount of 0.25% (\$0.175m) of the principal amount. To the extent not previously paid, the loan shall be due and payable on the Term Maturity Date, being 9 April 2026.

The loans carry an interest rate of 6.0% above Alternate Base Rate and interest is paid on a monthly basis.

Other facilities

The Group has a committed revolving credit facility agreement of \$50m and which expires on the earliest of (a) 9 April 2026 and (b) date when the term loans are fully paid. The amount of undrawn facilities at 31 December 2021 was \$50m. A fee of 0.5% is charged on the undrawn funds.

The preference shares principal liability of \$132.8m which bears a dividend payable of 12.5% are classified as liabilities for accounting purposes as the terms of these loans provides the Group with a legal requirement to ultimately settle these instruments in cash. The liability at year end includes accrued dividends for the year of \$28.3m (2021: \$23.5m) which are disclosed in finance expenses.

The total of the principal and cumulative dividend accrual liability at year end is \$231.4m (2021: \$202.4m).

Capitalised Issue costs

Fees amounting to \$7.63m relating to the issuance of the debt were capitalised on 9 October 2018. The outstanding issue costs netted off against the above bank loans at 31 December 2022 were \$1.73m (2021: \$2.85m) and are being amortised over the life of the loans. Amount amortised and expensed for the period was \$1.13m (2021: \$1.79m).

Fees amounting to \$0.68m relating to the issuance of the revolving credit facility were capitalised on 9 October 2018. The outstanding issue costs netted off against the above bank loans at 31 December 2022 were \$0.20m (2021: \$0.31m) and are being amortised over the life of the loans. Amount amortised and expensed for the period was \$0.11m (2021: \$0.17m).

Fees amounting to \$4.69m relating to the issuance of the debt were capitalised on 26 May 2021. The outstanding issue costs netted off against the above bank loans at 31 December 2022 were \$3.12m (2021: \$4.12) and are being amortised over the life of the loans. Amount amortised and expensed for the period was \$0.99m (2021: \$0.58).

Fees amounting to \$0.38m relating to the issuance of the revolving credit facility were capitalised on 26 May 2021. The outstanding issue costs netted off against the above bank loans at 31 December 2022 were \$0.25m (2020: \$0.32m) and are being amortised over the life of the loans. Amount amortised and expensed for the period was \$0.08m (2021: 0.06m).

Notes to the consolidated financial statements continued

Fees amounting to \$1.89m relating to the issuance of the debt were capitalised on 21 December 2021. The outstanding issue costs netted off against the above bank loans at 31 December 2022 were \$1.43m (2021: \$1.87m) and are being amortised over the life of the loans. Amount amortised and expensed for the period was \$0.44m (2021: \$0.01m).

Modification gains

On 26 May 2021, the refinancing exercise was completed by the Group for 2018 loans. Under IFRS 9, modification gains of \$4.1m was recognised at the date of modification.

20 Deferred tax liability

The following are the major deferred tax liabilities and assets recognised by the group and movements thereon during the current period

	Capitalised development costs \$'000	Other Intangible assets \$'000	Losses ² \$'001	Other timing differences ¹ \$'000	Total \$'000
At 1 January 2022	1,527	109,405	(46,266)	130	64,796
(Credit)/charge to profit and loss	(891)	(9,833)	5,741	(9,550)	(14,533)
(Credit)/charge directly to OCI	-	(5,762)	-	-	(5,762)
Adjustments in respect of prior years	-	-	(994)	-	(994)
At 31 December 2022	636	93,810	(41,519)	(9,420)	43,507

¹ Within other timing differences, \$2.2m relate to carried forward interest disallowances, \$6.5m is for capitalised research costs and \$0.7m relate to other temporary timings differences. For further information on tax see Note 11.

² Relates to deferred tax assets arising on historical losses on acquired entities.

21 Share capital and share premium**Share capital allotted and fully paid up**

The shares are denominated in \$. The table below shows the movements in share capital for the period:

	Number of shares	\$'000
Authorised:		
'A' Ordinary of \$0.10 each	75,000,000	7,500
'B' Ordinary of \$0.10 each	10,000,000	1,000
'A' Preference of \$10 each	136,500	1,365
Balance at 1 January 2022	88,459,369	8,846
Issued and fully paid during the year:		
B' Ordinary of \$0.10 each	25,452	3
Balance at 31 December 2022	88,484,821	8,849

The 12.5% cumulative non-redeemable preference shares including accrued dividends was \$231.4m (2021: \$202.5m).

Share premium, allotted and fully paid:

	\$'000
Balance as at 1 January 2022	218,697
Premium arising on issue of equity shares	160
Balance at 31 December 2022	218,857

Notes to the consolidated financial statements continued

22 Subsidiaries

The following are subsidiaries of the Company, all of which have been included in the consolidated financial information:

Name	Principal activity	Parent company	Proportion of shares directly held by parent ¹⁴	Country of incorporation
Episerver Group Holdings Limited	Holding company	Epsilon Group New Holdings Limited	100%	Jersey ¹⁵
Epsilon Holdco 1 Limited	Holding company	Epsilon Group Holdings Limited	100%	Jersey ¹⁵
Epsilon Holdco 2 Limited	Holding company	Epsilon Group Holdings Limited	100%	Jersey ¹⁵
Endeavour Acquisition AB	Holding company	Optimizely Sweden Holdings AB	100%	Sweden ¹
Revres Holding AB	Holding company	Endeavour Acquisition AB	100%	Sweden ¹
Revres AB	Holding company	Revres Holding AB	100%	Sweden ¹
Optimizely Group AB formerly Episerver Group AB	Holding company	Revres AB	100%	Sweden ¹
Optimizely AB formerly Episerver AB	Digital Experience Management ("DXM")	Optimizely Group AB	100%	Sweden ¹
Optimizely Sweden Holdings AB formerly Episerver Sweden Holdings AB	Holding company	Epsilon Group Holdings Limited	99%	Sweden ¹
Optimizely Limited formerly Episerver UK Ltd	DXM	Optimizely Group AB	100%	UK ²
Optimizely BV formerly Episerver Benelux BV	DXM	Optimizely Group AB	100%	Netherlands ³
Optimizely Aps	DXM	Optimizely Group AB	100%	Denmark ⁴
Optimizely OY	DXM	Optimizely Group AB	100%	Finland ⁵
Optimizely R&D Co. Ltd.	DXM	Optimizely AB	100%	Vietnam ⁶
Optimizely North America, Inc.	DXM	Epsilon US Holdings, Inc.	100%	USA ⁷
Epsilon US Holdings, Inc.	Holding company	Epsilon Group New Holdings Limited	100%	USA ¹³
Delaware Epsilon Midco, LLC	Holding company	Epsilon Group Holdings	100%	USA ¹²
Episerver Pty Limited	Dormant	Optimizely North America,	100%	Australia ⁸
Ektron Singapore Pte. Limited	DXM	Optimizely North America,	100%	Singapore ⁹
Insite Software Solutions Inc	B2B e-commerce platform	Optimizely North America, Inc.	100%	USA ¹⁶
Insite Hosting Services Inc	B2B e-commerce platform	Insite Software Solutions Inc	100%	USA ¹⁶
Endeavour Acquisition GmbH	Holding company	Optimizely AB	100%	Germany ¹¹
Episerver GmbH	Email Marketing Solutions	Endeavour Acquisition GmbH	100%	Germany ¹⁰
Optimizely Operations Holdco, Inc.	Holding company	Epsilon US Holdings, Inc.	100%	USA ¹⁷
Optimizely, Inc.	Customer experience optimization	Optimizely Operations Holdco, Inc.	100%	USA ¹⁸
Optimizely B.V.	Marketing and Sales	Optimizely, Inc.	100%	Netherlands ¹⁹

Notes to the consolidated financial statements continued

Name	Principal activity	Parent company	Proportion of shares directly held by parent ¹⁴	Country of incorporation
Optimizely GmbH	Marketing and Sales	Optimizely, Inc.	100%	Germany ¹⁰
Optimizely Australia PTY Ltd.	Marketing and Sales	Optimizely, Inc.	100%	Australia ⁸
Optimizely International Holdings Ltd.	Holding company	Optimizely, Inc.	100%	Cayman Islands ²⁰
Optimizely UK LTD	Marketing and Sales	Optimizely, Inc.	100%	UK ²
Zauis Inc.	Customer Data Platforms ("CDP")	Optimizely North America, Inc.	100%	USA ²¹
Newscred Inc.	Marketing Orchestration	Optimizely North America, Inc.	100%	USA ²²
Newscred Limited	Marketing and Sales	Newscred Inc.	100%	UK ²³
Optimizely Pte Ltd	DXM	Optimizely North America,	100%	Singapore ²⁴

Registered address of the entities:

- 1 Sweden: Torsgatan 11111 23 Stockholm Sweden
- 2 UK 3rd Floor, Cargo Works, Enterprise House, 1-2 Hatfields, London, SE1 9PG
- 3 Netherlands: Leidseveer 2, 3511 SB Utrecht, Netherlands
- 4 Denmark: Automatikvej 1 2860 Søborg, Denmark
- 5 Finland: Backasgränden 7, 01510 Vantaa, Finland
- 6 Vietnam: Floor 7, Song Hong Land Office Building, 165 Thai Ha, Dong Da district, Hanoi
- 7 USA: 542 Amherst Street (Route 101A), Nashua, NH 03063, USA
- 8 Australia: Suite 14.02/1 Pacific Hwy, North Sydney NSW 2060 Australia
- 9 Singapore: Regus, 18 Robinson Road, Level 2, Singapore 048547
- 10 Germany: Wallstrasse 16, 10179 Berlin
- 11 Germany: SKW Schwarz Rechtsanwälte, Wittelsbacherplatz 1, 80333, München
- 12 USA: Corporation Trust Centre, 1209 Orange Street, Wilmington, New Castle, DE 19801, USA
- 13 USA: 1114 Avenue of the Americas, 36th floor, New York, NY 10036, USA
- 14 All shares directly held by the parent are 'A' ordinary shares
- 15 Jersey: 3rd Floor, 37 Esplanade, St Helier, Jersey, JE1 1AD
- 16 USA: 729 N Washington Ave. Suite 600, Minneapolis, MN 55401
- 17 USA: 1114 Avenue of the Americas, 36th floor, New York, NY 10036, USA
- 18 USA: 631 Howard Street, Suite 100, San Francisco, CA 94105
- 19 Netherlands: Nes 76, 1012 KE Amsterdam
- 20 Cayman Islands: Maples Corporate Services Limited, PO Box 309, Ugland House, Grand Cayman, KY1-1104, Cayman Islands
- 21 USA: 1 Washington Mall, #1170, Boston, MA 02108, USA
- 22 USA: 1209 Orange Street, Wilmington DE 19801, USA
- 23 UK: Batchworth House, Batchworth Place, Church Street, Rickmansworth, Hertfordshire, WD3 1JE
- 24 Singapore: 8 Craig Road, #03-00, Singapore 089668

Notes to the consolidated financial statements continued**23 Reserves**

The following describes the nature and purpose of each reserve within equity:

Share premium - The amount of capital contributed in excess of the nominal value of each ordinary share, being \$218.9m (2021: \$218.7m) at 31 December 2022.

The merger reserve of \$673.1m (2021: \$673.1m) represents the premium arising on shares issued as part of Epsilon Group New Holding's acquisition of subsidiaries accounted for under the common control transaction method.

Foreign exchange reserve - Foreign exchange translation gains and losses arising on the translation of the financial statements from the functional to the presentation currency.

Share based payment reserve of \$12.9m (2021: \$9.84m) at 31 December 2022 representing the fair value of share entitlements granted, recognised as an employee expense in the income statement with a corresponding increase in equity, which are transferred to retained earnings when vested options are exercised, forfeited or lapsed.

Retained losses - All other net gains and losses and transactions with owners (e.g. dividends) not recognised elsewhere being \$474m (2021: \$373.4m) at 31 December 2022. Retained losses are distributable subject to legal restriction. There are cumulative rights attached to preference shares where these and related interest will be paid out first on approval of dividends.

24 Related party transactions

Balances and transactions between the Company and its subsidiaries, which are related parties, have been eliminated on consolidation and are not disclosed in this note.

The remuneration of the directors, who are the key management personnel of the Group, is set out in Note 9 in aggregate for each of the categories specified in IAS 24.

25 Share based payments

Epsilon Group Holdings Limited acquired the Episerver Group of companies from Endeavour Acquisition UK Limited (EAUK) on 9th October 2018. As part of this acquisition certain employees of EAUK rolled over an element of their shareholding into a new share based payment plan in the Epsilon Group Holdings Limited. These A Ordinary shares were purchased at a subscription price of \$10 per share. The shares are deemed to have a grant date fair value of nil. Therefore under IFRS 2, no share based payment expense was recognised for the year ended 31 December 2022 (2021: nil).

The Company has 3 types of share option plans for management and other key employees of the Group.

Plan 1 - Share incentive plan ("SIP")

This scheme was introduced on 21 March 2019. In accordance with the terms of the plan, as approved by shareholders at a previous annual general meeting, certain employees may be granted options to buy ordinary B shares.

Each employee share option converts into one ordinary B share of the Company on exercise. No amounts are paid or payable by the recipient on receipt of the option. The options carry neither rights to dividends nor voting rights. Options may be exercised at any time from the date of vesting to the date of their expiry.

The number of options granted is fixed, that is to say not calculated using a performance-based formula, although additional options can be granted to any employee at a later date.

Options are exercisable at a price of \$10-\$15 per share. 20% of the total options granted vest at the end of the first year and then in 16 equal quarterly tranches thereafter, on the anniversary of the grant date.

If the options remain unexercised after a period of ten years from the date of grant the options expire. Options are forfeited if the employee leaves the Group before the options vest.

Details of share options outstanding during the year are as follows :

	31 December 2022		31 December 2021	
	Number of share options	Weighted average exercise price	Number of share options	Weighted average exercise price
Outstanding at the beginning of the year	6,651,703	\$10.21	4,824,135	\$10
Granted during the year	1,058,000	\$15	2,162,657	\$10.72
Forfeited during the year	(824,118)	\$11.12	(335,089)	\$10
Exercised during the year	-	-	(15,000)	\$10
Outstanding at the end of the year	6,885,585	\$10.85	6,651,703	\$10.21

Notes to the consolidated financial statements continued

In 2022, options were granted on 6 January, 10 March, 26 May, 27 July and 28 October.

The aggregate of the estimated fair values of the options granted on those dates is \$2.81m (2021: \$5.69m). The inputs into the Black-Scholes model are as follows:

	2022	2021
Weighted average share price	\$6.56	\$5.24
Weighted average exercise price	\$15	\$10.71
Expected volatility	58.4%	57.5%
Expected life	2.75	3 years
Risk-free rate	1.80%	0.5%

Volatility was determined based on the historic volatility of comparable listed companies.

The Group recognised total expenses of \$2,690,000 and \$2,560,000 related to Share Incentive Plan share-based payment transactions in 2022 and 2021 respectively.

The number of shares exercisable at 31 December 2022 was 2.89m (2021: 1.96m).

Plan 2 - Performance share plan

This scheme was introduced on 21 March 2019. In accordance with the terms of the plan, as approved by shareholders at a previous annual general meeting, if certain performance conditions are met, then certain employees may be granted ordinary B Bonus shares.

Each employee share option converts into one ordinary B Bonus share of the Company on exercise. No amounts are paid or payable by the recipient on receipt of the option. The options carry neither rights to dividends nor voting rights. Options may be exercised at any time from the date of vesting to the date of their expiry.

The number of shares granted is fixed, and the grant of all shares is triggered once all performance measures approved by the shareholders at a previous annual general meeting are met. These performance measures include continued service and improvements in share price.

The shares are subscribed at a price of \$0.71 per share. 20% of the total options granted vest at the end of the first year and then in 16 equal quarterly tranches thereafter, on the anniversary of the grant date.

If the options remain unexercised after a period of ten years from the date of grant the options expire. Options are forfeited if the employee leaves the Group before the options vest.

Details of shares outstanding during the year are as follows :

	31 December 2022		31 December 2021	
	Number of shares	Weighted average price	Number of shares	Weighted average price
Outstanding at the beginning of the year	1,211,774	\$0.71	1,161,774	\$0.71
Granted during the year	-	-	50,000	-
Outstanding at the end of the year	1,211,774	\$0.71	1,211,774	\$0.71

The aggregate of the estimated fair values of the options granted in 2022 is nil (2021: \$225,000). The inputs into the Black-Scholes model are as follows:

	2021
Weighted average share price	\$1.12
Weighted average exercise price	\$0.71
Expected volatility	58%
Expected life	3 years
Risk-free rate	0.50%

Volatility was determined based on the historic volatility of comparable listed companies.

The Group recognised total expenses of \$21,000 and \$351,000 related to Performance Share Plan share-based payment transactions in 2022 and 2021 respectively.

Plan 3 - Loan funded share purchase

This scheme was introduced on 21 March 2019. In accordance with the terms of the plan, as approved by shareholders at a previous annual general meeting, certain employees may be purchase shares using limited recourse loans.

Under the terms of the loans the Group only has recourse to shares purchased by the employee, as such the loans are accounted for under IFRS 2.

Notes to the consolidated financial statements continued

The loans are deemed to be options and are exercisable at a price based on the market value of the share at grant date plus interest accrued to exercise date. All shares granted vest in 5 equal tranches on each anniversary of the grant date.

Details of shares outstanding during the year are as follows :

	31 December 2022		31 December 2021	
	Number of shares	Weighted average price	Number of shares	Weighted average price
Outstanding at the beginning of the year	2,904,298	\$2.62	2,919,196	\$2.62
Forfeited during the year	-	-	(14,898)	\$2.62
Exercised during the year	(10,350)	\$2.62	-	-
Outstanding at the end of the year	2,893,948	\$2.62	2,904,298	\$2.62

No shares were granted in 2021 or 2020.

The Group recognised total expenses of \$370,000 and \$582,000 related to equity-settled share-based payment transactions in 2022 and 2021 respectively.

26 Post balance sheet events

As of 1st April 2023 the US subsidiaries, Insite Hosting Services, Optimizely Operations Inc, Insite Inc, Zaius Inc and Welcome Inc were merged with Optimizely North America Inc. It is expected that the merger could unlock tax attributes for which the utilisation was previously restricted under US tax law . This could have a material impact on the deferred tax asset recognition for the purposes of the 2022 group accounts.

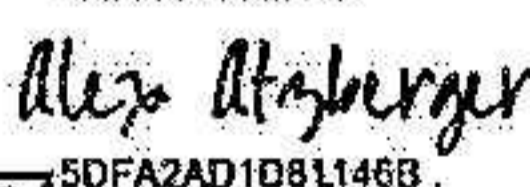
27 Control

The parent and ultimate controlling party is Insight Venture Partners X, L.P., as the general partner of Insight funds holding a majority shareholding in the Group. The smallest and largest undertaking for which the Group is a member and for which group financial statements are prepared is Epsilon Group New Holding Limited.

Epsilon Group New Holdings Limited
Company Statement of Financial Position
At 31 December 2022

	Note	31 December 2022 US\$'000	31 December 2021 US\$'000
Non-current assets			
Investment in subsidiaries	6	968,313	965,520
Intercompany receivables	8	-	8,914
Other receivables	7	2,566	2,829
Total non-current assets		970,879	977,263
Total assets		970,879	977,263
Current liabilities			
Intercompany payables	8	7,871	16,045
Other payables		475	436
Total current liabilities		8,346	16,481
Net current liabilities		(8,346)	(16,481)
Non-current liabilities			
Intercompany payables	8	87,626	87,626
Total non-current liabilities		87,626	87,626
Total liabilities		95,972	104,107
Net assets		874,907	873,156
Equity attributable to equity holders of the company			
Share capital	10	8,849	8,846
Share premium	10	218,857	218,697
Merger reserve		653,495	653,495
Share based payment reserve	9	10,080	7,000
Retained losses		(16,374)	(14,882)
Total equity		874,907	873,156

The financial statements were approved and authorised for issue by the Board of Directors on 31 May 2023 and were signed on its behalf by:

DocuSigned by:

 SDFAZAD1081146B
Alex Atzberger

Chief Executive Officer

Company Registration Number: 130265

The accompanying notes are an integral part of these financial statements.

Epsilon Group New Holdings Limited
Company Statement of Changes in Equity
for the Year Ended 31 December 2022

	Share capital US\$'000	Share Premium US\$'000	Merger reserve US\$'000	Share based payment reserve US\$'000	Retained losses US\$'000	Total US\$'000
Equity as at 1 January 2021	8,797	211,810	653,495	3,507	(8,396)	869,213
Loss for the year	-	-	-	-	(6,486)	(6,486)
Total comprehensive Income	-	-	-	-	(6,486)	(6,486)
Issue of ordinary shares	49	6,887	-	-	-	6,936
Credit to equity for equity-settled share-based payments	-	-	-	3,493	-	3,493
Equity as at 31 December 2021	8,846	218,697	653,495	7,000	(14,882)	873,156
Equity as at 1 January 2022	8,846	218,697	653,495	7,000	(14,882)	873,156
Loss for the year	-	-	-	-	(1,492)	(1,492)
Total comprehensive Income	-	-	-	-	(1,492)	(1,492)
Issue of ordinary shares	3	160	-	-	-	163
Credit to equity for equity-settled share-based payments	-	-	-	3,080	-	3,080
Equity as at 31 December 2022	8,849	218,857	653,495	10,080	(16,374)	874,907

The accompanying notes are an integral part of these financial statements.

Notes to the company financial statements
At 31 December 2022

1 Company statement of total comprehensive income and cashflow

The Company has taken advantage of the exemption allowed under section 408 of the Companies Act 2006 and has not presented its own statement of total comprehensive income in the financial statements. There are no other recognised gains or losses other than the loss for the year 31 December 2022 of \$1,492,000 (2021: \$6,486,000).

2 Description of business

As part of a restructuring, Epsilon Group New Holdings Limited (the 'Company') was incorporated in Jersey on 12 November 2019 to act as the immediate parent entity and holding company with 100% of the shares of Epsilon Group Holdings Limited ('Epsilon') (previously known as Epsilon Topco Limited and the former parent company for the consolidation of the Group). Epsilon is a holding company incorporated in Jersey on 9 October 2018. It is the parent company of Epsilon US Holdings Inc and Epsilon Sweden Holdings AB which were established to acquire the Episerver Group operations from Endeavour Acquisition UK Limited on 9 October 2018. There has been no change in the ultimate controlling party, Insight Venture Partners X LP.

Due to the restructuring, ordinary shareholders in Epsilon contribute their ordinary shares to the Company in exchange for newly issued A ordinary shares of the Company.

3 Accounting policies

The accounting policies as set out in note 1 to the consolidated financial statements have been applied in the preparation of these Company financial statements together with the following accounting policies that have been consistently applied in arriving at the financial information:

Basis of preparation

These financial statements have been prepared on a going concern basis and in accordance with International Financial Reporting Standards, International Accounting Standards and Interpretations (collectively IFRSs) issued by the International Accounting Standards Board (IASB).

The Company meets the definition of a qualifying entity under FRS 100 'Application of Financial Reporting Requirements' issued by the FRC. Accordingly, these financial statements were prepared in accordance with Financial Reporting Standard 101 'Reduced Disclosure Framework'. The financial statements contain information about Epsilon Group New Holdings Limited as an individual company and do not contain consolidated financial information as the parent of the group.

Due to the incorporation of the Company as a new parent entity of Epsilon and its wholly owned subsidiaries as part of the reorganisation, the Company has recognised the net assets in the separate financial statements of Epsilon at the date of the restructuring of 12 November 2019 in a merger reserve.

Foreign currencies

The company's functional currency is US Dollars and the presentational currency is US Dollars. Transactions entered into by the Company in a currency other than the functional currency of the Company are recorded at the rates ruling when the transactions occur. Foreign currency monetary assets and liabilities are translated at the rates ruling at the reporting date. Exchange differences arising on the retranslation of unsettled monetary assets and liabilities are recognised immediately in the income statement.

Investments in subsidiaries

The Company's investment in its subsidiaries is carried at cost less provision for any impairment. Investments denominated in foreign currency are recorded using the rate of exchange at the date of acquisition. The carrying value is tested for impairment when there is an indication that the value of the investment might be impaired. When carrying out impairment tests these would be based upon future cash flow forecasts and these forecasts would be based upon management judgement. The Board review the subsidiary forecasts to determine whether any provision impairment is required and where the forecasts indicate future profitability, no impairment provision is made.

Notes to the company financial information continued**4 Critical accounting estimates and judgements**

The Company makes certain estimates and assumptions regarding the future. Estimates and judgements are continually evaluated based on historical experience and other factors, including the expectations of future events that are believed to be reasonable under the circumstances. In the future, actual experience may differ from these estimates and assumptions. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the financial period are discussed in note 4 of the group accounts.

The accounting estimates which have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities are discussed below:

(a) Impairment of investments and intercompany balances

The Directors have reviewed the carrying value of cost of investments in subsidiaries of the Company with reference to current and future trading conditions. The investments have been reviewed with reference to a valuation based on a discounted free cash flow which the Directors consider to be an appropriate valuation methodology, in conjunction with the goodwill impairment review. The key assumptions used by management are operating cash flows, discount rate of 12.1% (2021: 11.9%) and terminal growth rate of 2.3% (2021: 1.8%). The impacts of changes to these assumptions are:

	Change in assumption	Change in recoverable amount
Discount rate	+/- 0.5% (base points)	- 18% /+ 19%
Terminal growth rate	+/- 0.5% (base points)	+ 14%/- 12%

A +0.2% base point movement in discount rate or a -0.3% base point movement in terminal growth rate would result in the carrying amount being equal to the recoverable amount.

5 Financial instruments – risk management**Foreign exchange risk**

Foreign exchange risk arises when the company enter into transactions denominated in a currency other than their functional currency. The Group's policy including the company is, where possible, to allow customers or transactions with its subsidiaries to settle liabilities denominated in the customer's or subsidiary's functional currency, being primarily US Dollar or Swedish Krona. Group foreign currency risk is discussed in note 5 to the consolidated financial statements.

Capital management

The Company's capital is made up of share capital and retained losses totalling \$874,907,000 at 31 December 2022.

The Company's objectives when maintaining capital are:

- To safeguard the entity's ability to continue as a going concern, so that it can continue to provide returns for shareholders and benefits for other stakeholders; and
- To provide an adequate return to shareholders by pricing products and services commensurately with the level of risk.

The capital structure of the Company consists of shareholders' equity as set out in the statement of changes in equity. All working capital requirements are financed from its subsidiaries.

Principal financial instruments

The principal financial instruments used by the Company, from which financial instrument risk arises, are as follows:

- Trade and other receivables

To the extent financial instruments are not carried at fair value in the company statement of financial position, book value approximates to fair value as at 31 December 2022.

Notes to the company financial statements continued**6 Investments in subsidiaries**

	Equity interest in subsidiaries 2022 \$'000	Equity interest in subsidiaries 2021 \$'000
Cost		
At 1 January	965,520	960,981
Issuance of ordinary shares	2,793	3,906
Acquisition of subsidiary	-	633
At 31 December	968,313	965,520

Details of the investments which the Company holds are given in note 22 to the Group financial statements.

7 Other receivables

	31 Dec 2022 \$'000	31 Dec 2021 \$'000
Non-Current:		
Other long term receivables	2,566	2,746

Other long term receivables are amounts reclaimable from the UK tax authorities in relation to a S455 tax charge on the loan funded share purchase (Note 25, Plan 3) where certain employees may purchase shares using limited recourse loans.

8 Intercompany receivables and payables

	31 Dec 2022 \$'000	31 Dec 2021 \$'000
Intercompany receivables	-	8,914

There are no Intercompany receivables in 2022. In 2021 Intercompany receivables related to amounts due from subsidiary companies in relation to the acquisition of Zaius. The intercompany receivable was non-interest bearing.

	31 Dec 2022 \$'000	31 Dec 2021 \$'000
Intercompany payables	95,497	103,671

Intercompany payables are the amounts due to subsidiary companies in relation to trade transactions and the 2020 loan (note 20 of consolidated financial statements). The intercompany payable is non-interest bearing.

9 Share based payment reserve

Share based payment reserve of \$10,080,000 at 31 December 2022 (2021: \$7,000,000) represents the fair value of share entitlements granted, recognised as an employee expense in the income statement with a corresponding increase in equity, which are transferred to retained earnings when vested options are exercised, forfeited or lapsed. Details of the share based payments can be found in note 25 of the consolidated financial statements.

10 Share capital and share premium

The movements on share capital and share premium are disclosed in note 21 to the consolidated financial statements.

Notes to the company financial statements continued

11 Related party transactions

There were no related party transactions during the period. All directors were remunerated for their services within the Group. Directors remuneration for qualifying services to the Company is \$nil.

12 Contingent liabilities

The Company has no contingent liabilities.

13 Control

The ultimate parent and controlling party is Insight Venture Partners X, L.P., as the general partner of Insight funds holding a majority shareholding in the Group.